



2019 Indian Health Service Partnership Conference

Spokane, Washington



RPMS REPORTS THAT IMPACT THE REVENUE GENERATION PROCESS

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Office of Information Technology

Indian Health Service

- What reports can be utilized by different levels of the Revenue Cycle to assist in Decision Making.
- At a glance, what are the indicators of where the program is successful or can be improved.
- As Users, how does our work impact the reports provided to Executive Staff.
- As Managers, how can we benefit from the data that is presented to us?

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WHAT DO I MONITOR?

- Backlogs
 - Data entry
 - Coding Queue
 - Claims
 - Posting
- Eligibility Trends
- Claims
- Bills
- Productivity
- Aging
- Collections
 - Payments Received
 - Posting
- Debt Management
- UFMS Reconciliation

UNDERSTANDING THE DATA

RPMS Applications affecting revenue

- Patient Registration
- ADT/Scheduling (PIMS)
- Patient Care Component
- Dentrax
- Pharmacy Point of Sale
- Third Party Billing
- Accounts Receivable
- Others?

UNDERSTANDING THE DATA

- Claims vs. Bills
- Provider counts
 - Primary provider
- Date Ranges
 - Visit, Approval, Export, Cancellation, Closed
 - Transaction, Batch
- Allowance Category vs. Insurer Type
- Clinic Code vs. Visit Type vs. Department
- Calculating the Aged amount
 - Aging begins at the point the bill is approved and stored in Accounts

ALLOWANCE CATEGORIES

Code	Name	Insurer Types
MCR	Medicare	R, MH, MD, MC, MMC
MCD	Medicaid	D, K, FPL
PVT	Private Insurance	H, M, P, F
VET	Veterans Administration	V
OTH	Other	W, C, N, I, T, G, SEP, TSI

INSURER TYPES

Classifies all insurers

Note for Federal Sites:

Bolded Insurer Types are not mapped in RPMS for transmission to UFMS.

They will be mapped in a future 3PB patch.

An asterisk (*) indicates the insurer type is not sent to UFMS.

Code	Name
T	Third Party Liability*
C	Champus
K	CHIP (Kidscare)
FPL	FPL 133 Percent
F	Fraternal Organization
G	Guarantor
H	HMO
I	Indian Beneficiary*
MMC	Medicare Managed Care
MC	Medicare Part C
MD	Medicare Part D
D	Medicaid
R	Medicare
MH	Medicare HMO
M	Medicare Suppl.
N	Non-Beneficiary
P	Private Insurance
SEP	State Exchange Plan
TSI	Tribal Self Insured
V	Veterans Administration
W	Workers Comp

REPORT SCHEDULES

Identify when reports are generated

- Daily
- Monthly
- Quarterly
- Yearly

Report Storage

- Printed
- Store on computer

Generation

- Printer
- Saved as a document or Host File
- Exported to Excel

How does this impact your daily processes?

PATIENT REGISTRATION AND ELIGIBILITY

SUMMARY OF THIRD PARTY RESOURCES (PTRG→THR→AGSM)

- Provides a list of entries by payer category
- Used to determine number of entries by Medicare, Medicaid, and Private Insurance
- Used to measure enrollment by category

3rd Party eligibility Stats

For Patients with Eligibility: Feb 25, 2017
and having a visit in the past 3 years.

Report Date/Time: FEB 25,2017@09:36:40

UNDUPLICATED PATIENT COUNTS

Medicaid Only:	85
Private Insurance Only:	4315
Medicare A Only:	135
Medicare B Only:	98
Medicare Part A & B Only:	348
Medicare Part D:	396
Medicaid & Medicare:	598
Medicaid & Private Ins.:	243
Medicare & Private Ins.:	65
Medicaid, Medicare, & PI:	112

TOTAL	6385

LIST OF PATIENT ELIGIBILITY COUNTS (3PB→ELTP→RPEL→PORP)

- Lists entries by patient for visits within a user-defined period
- Identifies potential eligibility
 - CHS Status
 - VA Eligibility Status
 - Third Party Eligibility

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PATIENT ELIGIBILITY STATUS REPORT

MAR 23,2017@11:06:37

For Visit Dates from 10/01/2011 to 09/30/2012

Billing Location(s): INDIAN HEALTH HOSPITAL

* - AGE AS OF REPORT DATE

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REG LOC	HRN	NAME	DEC	BIRTH DATE	SEX	AGE*	BEN	MCR	MCD	PVT	VET	CHS	RESIDENCE	VET Y/N	DATE OF LAST UPD	EMPL STATUS	BILL VISIT	UNBILL VISIT
IHH	1034	UTULA, FAWN LYNNSTARR		10/15/1962	F	54	1			A		C	DULCE		11/19/1997	FULL-TIME	1	
IHH	38886	BROWN, KEITH		11/5/1984	M	32	1			A		C	RIO RANCHO		8/13/2007		1	1
IHH	11902	ALOTTAHAIR, CAROL		2/13/1939	F	78	1A			A		C	RIO RANCHO		3/9/2012	RETIRED	2	
IHH	32634	DIA, COLLEEN ESTELLE		2/24/1982	F	35	1T					C	REGINA		7/6/1998		1	2
IHH	33129	GRAND, RHEO		6/17/1953	F	63	99			A		I	SANDIA PARK		1/30/2013	FULL-TIME	1	
IHH	32642	MARIGOLD, FLOWERS	D	3/22/1982	F	35	1		A			C	CORRALES		1/23/2012		1	
IHH	32756	LAA, ERWIN		7/15/1932	M	84	1			T		C	DULCE		11/9/1992		1	
IHH	10355	LUDERS, LISA		1/2/1932	F	85	1A					C	FARMINGTON		9/20/2012	UNKNOWN	3	1
IHH	32575	BELTEZER, JOY DELILAH		10/19/1981	F	35	1			A		C	CROWNPOINT		12/14/2011		1	
IHH	20379	ALUTA, BOB		4/27/1972	M	44	1A					C	DULCE		2/14/2008	UNKNOWN	1	
IHH	32981	BUX, GARY		11/26/1983	M	33	1		A			D	DULCE		1/11/2012	FULL-TIME	1	
IHH	5236	OHARA, FIFI		6/27/2010	F	6	1		A			D	ACOMA	N	3/22/2012		1	
IHH	6969	GREEN, IVEY		6/17/1934	F	82	1			A		D	RIO RANCHO	N	4/2/2012		2	
IHH	3490	RAMIREZ, RODDY		11/25/1997	M	19	1		A			D	SPARKS	N	7/18/2012		1	4
IHH	7082	TURNTER, TINTA		8/28/1962	F	54	1A			A		D	BOGUE CHITTO	N	7/23/2012		1	
IHH	6523	COYOTE, LUCILLE		1/1/1955	F	62	1		T			D	ALBUQUERQUE	N	8/2/2012	UNEMPLOYED	2	2
IHH	2543	BEAR, WILLIAM		2/16/1945	M	72	1A			A	A	D	RIO RANCHO	Y	8/9/2012		1	
IHH	5092	SWEET, CAROLINE		9/14/1999	F	17	1		A			D	ASHEVILLE	N	8/15/2012		1	
IHH	4092	MCLAUGHLIN, CESARITA		3/20/1988	F	29	1		A			D	PIERRE	N	9/9/2012		1	2
IHH	30490	GAY, BEN		8/11/1968	M	48	1			A		D	PREWITT	Y	9/21/2012	FULL-TIME	1	
IHH	T00008	POSTCARD, MARCIA		11/11/1941	F	75	18A			T		I	PHOENIX		10/2/2012	RETIRED	1	4
IHH	3203	CORNSTALK, LAURA		9/12/1998	F	18	1		A			D	OMAHA	N	10/10/2012		1	

PATIENT COUNT: 92

VISIT COUNT: 139

VISIT COUNTS BY VETERANS (3PB→ELTP→RPEL→VTRP)

- Patients identified as veterans from Page 6 of Registration
- May be used to capture VAMB eligibility
- Locked with ABMDZ VET VISITS

VISIT COUNTS BY VETERANS

VET LISTING of VISITS

MAY 26, 2017@10:03:25

Page 1

For VISIT DATES: 01/01/2016 thru 12/31/2016

Billing Location: INDIAN HOSP

PATIENT NAME	HRN	DOB	SSN	VISIT CNT
BACA, LUCAS	12719	10/29/1914	401102914	1
BEAR, WILLIAM	2543	02/16/1945	505001982	1
BUSH, GEORGE WILLIAM	10010	06/04/1950	555341234	1
DADYUS, ANTONIO R	9252	10/13/1935	525496486	1
DEMO, GRANDPA	151486	01/01/1932	302010132P	1
DEMO, JOHN	123567	01/01/1950	222222222	17
DEMO, PA	101099	08/15/1945	246339786	1
ENGINE, ROBBY R	444552	01/02/1933	662010233P	6
GAY, BEN	30490	08/11/1968	403949023	1
KING, STEPHEN	12345	01/01/1960	704010160P	2
LERUSA, HERMAN R	35010	11/10/1974	528661875	3
SEVEGA, RAY A.	34606	11/11/1957	521175949	2
TRAVELER, THOMAS	7653	04/10/1951	595050535	1

INDIAN HOSP	38 visits	13 registered
MMCH	1 visit	0 registered

(REPORT COMPLETE):

EHR CODING QUEUE

EHR/PCC CODING AUDIT MENU (PCC→ENT→EHRC)

```
*****  
**          PCC Data Entry Module          **  
**          Enter PCC Data Menu Options     **  
*****  
IHS PCC Suite Version 2.0  
INDIAN HEALTH HOSPITAL
```

EHRD	EHR/PCC Coding Audit for Visits in Date Range
PEHR	EHR/PCC Coding Audit for One Patient
ACDR	Add new Chart Deficiency Reason to Table
TUR	Count Unreviewed Visits by Date/Service Category
ACCL	Auto Mark Visits as Reviewed/Complete by Clinic
ACRX	Auto-Complete Pharmacy Education Only Visits
CASP	Update EHR Coding Audit Site Parameters
ICPD	Incomplete Charts by Provider w/Deficiencies
INCV	List Visits Marked as Incomplete
LIR	List Unreviewed/Incomplete Visits
TRV	Tally of Reviewed/Completed Visits by Operator
TRVL	Tally Reviewed/Completed Visits (Last Operator)
VNR	Tally/List of Visits not Reviewed in N Days

COUNT UNREVIEWED VISITS BY DATE/SERVICE CATEGORY (EHRC→TUR)

Jun 27, 2017	PCC Data Entry Module			Page: 1
***** * COUNT OF VISITS WITH CHART AUDIT STATUS OF INCOMPLETE/BLANK * *****				
VISIT Date Range: MAY 01, 2017 through MAY 31, 2017				
VISIT DATE	SERV CAT	# UNREVIEWED VISITS	# W/NO PROV (ANCILLARY)	
May 19, 2017	HOSPITALIZAT	1		
	IN HOSPITAL	1	1	
May 22, 2017	HOSPITALIZAT	1		
May 28, 2017	AMBULATORY	1		
Totals:		4	1	
RUN TIME (H.M.S): 0.0.0				

INCOMPLETE CHARTS BY PROVIDER (EHRC→ICPD)

Jun 17, 2017@08:59:09

AL

Page: 1

Confidential Patient Data Covered by Privacy Act
Incomplete Charts by Provider and Deficiency

Patient	HRCN	Visit Date	SC	Deficiencies	Days

Incomplete Charts for DOCTOR, TRUDEL MD					
PATIENT, PAUL	3948	05/28/2017	A	PROGRESS NOTES	30
TAYLOR, ANN	4444	05/28/2017	A	PROGRESS NOTES	30
RACE, HORSE	8855	05/27/2017	A	PROGRESS NOTES	31

Enter RETURN to continue or '^' to exit:

LIST VISITS MARKED AS INCOMPLETE (EHRC→INCV)

Jun 27, 2017

Page: 1

PCC Data Entry Module

 * LIST OF VISITS WITH CHART AUDIT STATUS OF INCOMPLETE *

VISIT Date Range: MAY 01, 2017 through MAY 30, 2017

VISIT DATE	HRN	PATIENT NAME	LOCATION	SC	CL	HOSP	LOC
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May 28, 2017@14:05	IHH 3948	PATIENT, PAUL	INDIAN HEA	A	01		
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5
 PRIMARY PROVIDER: DOCTOR, TRUDEL MD
 This visit has: PROVIDERs POV's CPTs
 Pending Deficiencies:

DOCTOR, TRUDEL MD	PROGRESS NOTES	Pending
Entered by: LUJAN, ADRIAN M		Date Entered: JUN 27, 2017
Status Update	User	
6/27/2017 INCOMPLETE	LUJAN, ADRIAN M	
6/27/2017 INCOMPLETE	LUJAN, ADRIAN M	

RUN TIME (H.M.S): 0.0.0

LIST UNREVIEWED/INCOMPLETE VISITS (EHRC→LIR)

Jun 27, 2017

Page: 1

PCC Data Entry Module

 * LIST OF VISITS WITH CHART AUDIT STATUS OF INCOMPLETE/BLANK *

VISIT Date Range: MAY 01, 2017 through MAY 31, 2017

VISIT DATE	HRN	PATIENT NAME	LOCATION	SC	CL	HOSP	LOC
May 19, 2017@13:49	IHH 99096	TURKEY,FAT	INDIAN HEA H		4B	URO/NEUR	9
PRIMARY PROVIDER: BENGE,EDDIE G This visit has: MEASUREMENT's HOSPITALIZATION's PROVIDER's POV's PROCEDURE's							
May 19, 2017@18:00	IHH 99096	TURKEY,FAT	INDIAN HEA I				7
This visit has: LAB's							
May 22, 2017@13:04	IHH 34854	ROGERS,ROY	INDIAN HEA H		5C	GENERAL	5
PRIMARY PROVIDER: ALEXIS,ALEXANDRA This visit has: HOSPITALIZATION's PROVIDER's POV's							

CLAIMS REPORTS

BRIEF CLAIMS LISTING (3PB→RPTP→BRRP)

- “Flagged as Billable” or BRRP report
- Identifies the number of claims ready to billed (billable status)
 - Payer
 - Service
- Identifies coding or data entry backlogs
- Detailed listing

=====
 BRIEF LISTING of CLAIMS Flagged as Billable
 for ALL BILLING SOURCES
 Billing Location: INDIAN HOSP
 =====

AUG 18,2010@10:40:47 Page 1

ST Patient	HRN	Active Insurer	Claim Number	Visit Date	Clinic

Visit Location: INDIAN HEALTH HOSPITAL					
Visit Type: OUTPATIENT					
FAB	CHAVEZ,HENRIETT 1072	MEDICARE	30809	04/18/2010	GASTROENT
EDT	DEMO,JOHN 123567	BC/BS OF ARIZONA INC	30805	04/13/2010	GENERAL
FAB	DEMO,PATIENT 2	BS OF MASSACHUSETTS IN	30804	01/26/2010	ORTHOPEDI
EDT	MEGABUCKS,SYLVI 1122	BCBS OF NEW MEXICO	30806	03/21/2010	GENERAL

			Subtotal:4		
Visit Type: DENTAL					
FAB	MEGABUCKS,SYLVI 1122	NM BC/BS DENTAL CLASSI	30812	06/04/2010	DENTAL

			Subtotal:1		
Visit Type: PROFESSIONAL COMPONENT					
EDT	CHAVEZ,HENRIETT 1072	BC/BS OF OKLAHOMA	30803	01/18/2010	DIABETIC
EDT	CHAVEZ,HENRIETT 1072	MEDICARE	30810	04/18/2010	GASTROENT

			Subtotal:2		
			=====		
			Total:7		

(REPORT COMPLETE):

SUMMARIZED LISTING

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BRIEF LISTING of CLAIMS Flagged as Billable NOV 3,2010@10:00:48 Page 1
for ALL BILLING SOURCES
Billing Location: INDIAN HOSP

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Location	Visit Type	Number of Claims
INDIAN HEALTH HOSPITAL	INPATIENT	7
	OUTPATIENT	171
	IMMUNIZATION	1
	CROSSOVER (OUTPT)	2
	PHYSICAL THERAPY	5
	EMERGENCY ROOM	1
	AMBULATORY SURGERY	3
	MEDICAL/SURGICAL	1
	MEDICAL SUPPLY	1
	DENTAL	11
	PROFESSIONAL COMPONENT	14

	Total: 217	

(REPORT COMPLETE):

CANCELLED CLAIMS (3P→RPTP→CCRP)

- Counts the number of claims that the billing staff has cancelled
 - Cancelling official
 - Cancellation reason
 - Claim is permanently deleted
- Indicates potential system issues
- Indicates if additional training is needed for billing staff
- May also indicate potential performance issues

BRIEF LISTING

=====
 CANCELLED CLAIMS LISTING for ALL BILLING SOURCES AUG 17, 2010 Page 1
 with CANCELLATION DATES from 05/01/2010 to 05/01/2010
 Billing Location: INDIAN HOSP
 =====

Patient	HRN	Active Insurer	Claim Number	Visit Date	Reason
---------	-----	----------------	--------------	------------	--------

Cancelling Official: BILLER,FAST
 Visit Location: INDIAN HEALTH HOSPITAL
 Visit Type: OUTPATIENT

ARCHULETA, LEONAR	56799	WIND INSURAN	30553	09/22/2005	OTHER
BASKIN, FRED	56798	OURMONEY INS	30550	09/22/2005	PATERNITY ELIGIBLE
DEMO, JOHN	123567	BC/BS OF ARI	30698	02/21/2009	CLAIM CREATED FOR

 Subcount: 3

Visit Type: DENTAL

DEMO, JOHN	123567	ARIZONA MEDI	30726	05/12/2009	DUPLICATE CLAIM CR
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 Subcount: 1

 Count: 4

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CANCELLED CLAIMS LISTING for ALL BILLING SOURCES
 with CANCELLATION DATES from 05/01/2010 to 05/01/2010
 Billing Location: INDIAN HOSP

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Location	Visit Type	Number of Claims

Cancelling Official: LUJAN, ADRIAN M		
INDIAN HEALTH HOSPITAL	OUTPATIENT	2
	Subtotal:	----- 2
Cancelling Official: RENDER, SHONDA		
INDIAN HEALTH HOSPITAL	INPATIENT	3
	PROFESSIONAL COMPONENT	1
	Subtotal:	----- 4
Cancelling Official: BILLER, FAST		
INDIAN HEALTH HOSPITAL	OUTPATIENT	3
	DENTAL	1
	Subtotal:	----- 4
	Total:	----- 10

CLOSED CLAIMS (3PB→RPTP→CLRP)

- Counts the number of claims that the billing staff has closed
 - Closing user
 - Closed reason
- Indicates potential system issues
- Indicates if additional training is needed for billing staff
- May also indicate potential performance issues

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BRIEF LISTING of CLAIMS Closed Claims Report
for ALL BILLING SOURCES

AUG 17,2010 Page 1

Billing Location: INDIAN HOSP

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An "*" beside the claim number means the claim has been closed multiple times

Patient	HRN	Active Insurer	Claim Number	Visit Date	Reason
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Closing Official: LUJAN,ADRIAN M
Visit Location: INDIAN HEALTH HOSPITAL
Visit Type: OUTPATIENT

MEGABUCKS,SYLVIA	1122	BCBS OF NEW	30296*	09/26/2007	MANUALLY BILLED CL
DEMO,JOHN	123567	BC/BS OF ARI	30287	09/24/2007	BEYOND FILING LIMI

Count: 2

(REPORT COMPLETE):

PENDING CLAIMS STATUS (3PB→RPTP→PCRCP)

- Counts the number of claims that have been placed into a Pending status
 - Pended claims are waiting to be billed
 - Missing data
 - Pending provider applications
- Identifies coding or data entry backlogs
- Identifies administrative backlogs

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PENDING CLAIMS STATUS LISTING

for ALL BILLING SOURCES

Billing Location: INDIAN HOSP

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AUG 17,2010 Page 1

Patient	HRN	Claim Number	Visit Date	Clinic	Reason

Visit Location: INDIAN HEALTH HOSPITAL					
Status Updater: APPROVER,THELMA					
Visit Type: OUTPATIENT					
Active Insurer: MEDICARE					
BING,CHERRY	978321	29324	04/12/2006	PODIATRY	Record not legible
Status Updater: BILLER,WENDY					
Active Insurer: WIND INSURANCE GROUP					
GARDEN,FLOWER	5000	29645	07/10/2006	URGENT CARE	Claim not coded with CPT codes

Subtotal: 2

Total: 2

E N D O F R E P O R T

PRODUCTIVITY

EMPLOYEE PRODUCTIVITY LISTING (3PB→RPTP→PRRP)

- Reports the number of claims approved by billing staff
 - Summary by biller
- Aids in monitoring biller performance
 - Medicare/Medicaid vs Private Insurance
 - Inpatient vs Outpatient
- May provide justification for additional positions
- Monitors performance improvement

WARNING: Confidential Patient Information, Privacy Act Applies

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PRODUCTIVITY REPORT for All Employees	FEB 21,2010	Page 1
for ALL BILLING SOURCES with APPROVAL DATES from 01/01/2010 to 01/31/2010		

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Location	Visit Type	Number of Claims	Amount Billed
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Approving Official: BLUEWATER,GAIL

INDIAN HOSP	INPATIENT	203	812,607.03
	OUTPATIENT	35	5,040.00
	PROFESSIONAL COMPONENT	171	167,144.00
		-----	-----
	Subtotal:	409	984,791.03
		-----	-----
	Total:	409	984,791.03
		=====	=====
	Grand Total:	9,871	2,490,145.02

(REPORT COMPLETE):

BILLS AWAITING EXPORT REPORT (3PB→PRTP→AWPR)

- Lists bills that have been approved but not exported (printed)
- Lists by export mode or by insurer
- Summary and detail
- Affects aging!

Insurer	Number Bills	Avg Days Awaiting Export	Total Charges
MEDICARE	1	350	0.00
BC/BS OF KC	1	31	61.00
NEW MEXICO BC/BS INC	1	71	138.00
NEW MEXICO MEDICAID	1	82	256.00
WASHINGTON MEDICAID	1	6	488.00
CONCORD GENERAL GRP	5	1	720.30
NON-BENEFICIARY PATIENT	6	8	3,864.14
MAIL HANDLERS BENEFIT PLAN	3	72	34,511.00
TIME INSURANCE	1	31	61.00
BC/BS OF OKLAHOMA	2	74	34.00
BC/BS ON NM (2)	1	9	62.00
BCBS OF NEW MEXICO	15	7	998.25
UNITED HEALTHCARE [ATL]	2	65	139.00
REVOLVING SQUARE INSURANCE CO	1	31	61.00
NEVERHAPPY INSURANCE CO.	1	31	61.00
CARPENTER'S FOUNDATION	1	31	61.00
THE PEOPLES HEALTH PLAN	1	31	61.00
SUN INSURANCE PLANS	1	31	61.00
WORKITOUT AGENCY	17	39	2,346.00
DIAMOND SIGN HEALTH PLAN	1	17	138.00
	=====		=====
	63		44,121.69

(REPORT COMPLETE):

CPT CHARGE REPORT (3PB→RPTP→CPRP)

- Prints a list of bills along with the billed CPT or ADA codes, the charged amount and the total amount billed
- Paid and denied amount will also print, if rolled back
- May be printed by payer or provider

CPT CHARGE REPORT

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Bill Status Report for ALL BILLING SOURCES MAY 30,2017@09:40:29 Page 1
 with VISIT DATES from 04/01/2017 to 04/30/2017 provided by WELBY,MARCUS
 Billing Location: INDIAN HOSP

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Bill#	DOS	CPT	Active Insurer	Billed	Paid	Denied
-------	-----	-----	----------------	--------	------	--------

SAR

Provider: WELBY,MARCUS						
31296A	04/12/2017	99203	MEDICARE	106.00	48.20	36.80 2 21.00 42
Total for Bill: 31296A				106.00	48.20	57.80
31296B	04/12/2017	99203	MONTANA MEDI	106.00	0.00	0.00
Total for Bill: 31296B				106.00	0.00	0.00

=====
 Total:2

(REPORT COMPLETE):

ACCOUNT MANAGEMENT

LARGE BALANCE (A/R → RPT → AMRM → LBL)

- Calculates and displays bills that have large open balances
 - Default large balance of \$5,000.00 but may be modified
 - Reports by insurer
- Allows follow up for large-balance accounts

WARNING: Confidential Patient Information, Privacy Act Applies

Large Balance List over \$50,000.00 AUG 17,2010@21:50 Page 1
 for ALL BILLING SOURCE(S) at ALL Visit location regardless of Billing Location

BILL NUMBER	DOS	DATE BILLED	DTB	BILLED AMT	BALANCE	AGE
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VISIT LOCATION: INDIAN HEALTH HOSPITAL
 A/R ACCOUNT: AETNA LIFE AND CASUALTY

21316A-IH-9235	04/25/2002	07/15/2003	3036	50,496.00	50,496.00	2590
21316B-IH-9235	04/25/2002	04/28/2004	3036	50,496.00	50,496.00	2302
AR Account Subtotal (\$)			and Average (#):	3036	100,992.00	100,992.00 2446

A/R ACCOUNT: BCBS OF NEW MEXICO

20880A-IH-1072	04/05/2002	04/25/2002	3056	48.00	445,566.00	3036
AR Account Subtotal (\$)			and Average (#):	3056	48.00	445,566.00 3036

A/R ACCOUNT: MEDICARE

23839-IH-1515	01/26/2004	02/25/2004	2395	50,000.00	50,000.00	2365
28869B-IH-5094	08/24/2005	09/19/2006	1819	204,784.73	204,784.73	1428
AR Account Subtotal (\$)			and Average (#):	2107	254,784.73	254,784.73 1897

Visit Loc Subtotal (\$)			and Average (#):	2668	355,824.73	801,342.73 2344
Report Total (\$)			and Average (#):	2668	355,824.73	801,342.73 2344

BILL NEGATIVE BALANCE LIST (A/R → RPT → AMRM → NEG)

- Prints bills that contain a negative balance
 - By Allowance Category
- For Federal locations, may indicate system issues
 - Negative balances are not allowed
- For Medicare, used to report negative balances per Medicare agreement

(New) Bill Negative Balance List
 for MEDICARE ALLOWANCE CATEGORY(S)
 at ALL Visit location under INDIAN HEALTH HOSPITAL Billing Location

AUG 17,2010@21:57 Page 1

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BILL NUMBER	DOS	DT BILLED	BILLED AMT	PYMTS	ADJS	BALANCE
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VISIT LOCATION: INDIAN HEALTH HOSPITAL
 ALLOWANCE CATEGORY: MEDICARE
 A/R ACCOUNT: MEDICARE

17597A	03/26/10	04/07/10	138.00	127.00	171.00	-160.00
17273B	03/09/10	04/29/10	138.00	110.40	29.60	-2.00
21111A	05/22/10	06/13/10	124.00	138.00	32.00	-46.00
21464A	06/24/10	07/24/10	175.00	128.00	69.00	-22.00
21710A	08/01/10	08/14/10	175.00	276.00	74.00	-175.00
23068A	01/14/10	12/04/10	175.00	156.00	38.00	-19.00
23069A	08/27/09	12/04/09	175.00	156.00	38.00	-19.00
30076A	06/09/10	08/20/10	201.00	0.00	263.00	-62.00
30074A	06/11/09	08/20/09	201.00	125.00	101.00	-25.00

AR Account Subtotal (\$):	1,502.00	1,216.40	815.60	-530.00
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All. Cat. Subtotal (\$):	1,502.00	1,216.40	815.60	-530.00
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Visit Loc Subtotal (\$):	1,502.00	1,216.40	815.60	-530.00
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Report Total (\$):	1,502.00	1,216.40	815.60	-530.00
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CANCELLED BILLS REPORT (A/R → MAN → RPT → CXL)

- Provides a list of bills cancelled in TPB and/or Returned to Stock prescriptions from Point of Sale
- Cancelled bills inflate A/R aged receivables balances
- Reason bill was cancelled is displayed
 - POS cancelled bill will show user as “Unknown Cancelling Official”
 - POS reason cancelled will show “Not Listed”
- Can help identify system issues, staff training needs

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DETAIL Cancelled Bills Report
 For ALL Visit Locations
 containing ONLY bills with an Open Balance.

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MAR 8,2018@14:22 Page 1

Patient	HRN	Active Insurer	Claim Number # BILLS	Visit Date AMT BILLED	Reason BALANCE
Cancelling Official: LUJAN,ADRIAN M					
VISIT Location: AMBULANCE					
Visit Type: OUTPATIENT					
GRANOLA,LINDA L	*****	NEW MEXICO BC/	30501A-A	JUN 17, 2008	BILL PRIMARY PA
			----- 1	----- 988.30	----- 988.30
		Visit Type: AMBULANCE			
LEE,SARA	*****	SPIDERWEB	31135A-A	OCT 02, 2012	BILL PRIMARY PA
MEGABUCKS,SYLVIA	*****	BCBS OF NEW ME	30731A-A	MAY 23, 2009	BILL PRIMARY PA
			----- 2	----- 4,117.40	----- 4,117.40
** VISIT Location Subtotal			3	5,105.70	5,105.70

AGING

AGE DAY LETTER & LIST (A/R → RPT → ARM → ADL)

- Locked with **BARZ ADL REPORT** key due to policy holder display
- Used to follow up on outstanding payers.
 - Provides a cover letter to accompany bills list
 - Provides a listing of bills that can be sent to the payer
- May not work with all payers
- Follow up staff will print accordingly based on success rate with payers

Department of Health and Human Services
Indian Health Service
IHS INDIAN HEALTH HOSPITAL
Business Office

DATE: 10 AUG 2010

TO: NEVERPAY INSURANCE
PO BOX 38738
JERSEY CITY,NJ 84728
PRIVATE

FROM: BUSINESS OFFICE address for payments
PO BOX 34982
PASADENA, CA 91110-0655

Regarding Past due bills over 120 days totaling \$ 1,053.00

The above past due has been calculated as of this date. A detailed listing of claims is attached for your reference and information. Please review and advise us as to the status of the past due claims.

If you have questions or concerns, please call the Business Office at 505-555-3456. We appreciate your cooperation.

Sincerely

Joe Manas
Chief of Business Operations

Policy Holder PT. SS #	Policy #	Claim #	DOS DOB	Amt Bld	Balance
VYGYL, FERLINDA Pat: VITAMIN, FERLINDA 555554452 Comment:_____	398493	21248A IH-12564	10/10/2012 04/20/1964	524.00	524.00
VITAMIN, FERLINDA Pat: VITAMIN, FERLINDA 555554452 Comment:_____	398493	29546A IH-12564	07/04/2013 04/20/1964	80.00	80.00
VITAMIN, FERLINDA Pat: VITAMIN, FERLINDA 555554452 Comment:_____	398493	29546B IH-12564	07/04/2013 04/20/1964	80.00	80.00
VITAMIN, FERLINDA Pat: VITAMIN, FERLINDA 555554452 Comment:_____	398493	29546C IH-12564	07/04/2013 04/20/1964	80.00	80.00
VITAMIN, FERLINDA Pat: VITAMIN, FERLINDA 555554452 Comment:_____	398493	29546D IH-12564	07/04/2013 04/20/1964	80.00	80.00
VITAMIN, FERLINDA Pat: VITAMIN, FERLINDA 555554452 Comment:_____	398493	29546E IH-12564	07/04/2013 04/20/1964	80.00	80.00
TOTAL:					\$1,053.00

AGE DETAIL REPORT (A/R → RPT → ARM → ADT)

- Provides an itemized listing of all outstanding bills.
 - By Visit Type or Clinic Type

WARNING: Confidential Patient Information, Privacy Act Applies

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 Detail Age Detail Report for ALL BILLING SOURCE(S) AUG 18,2010@10:54 Page 1
 at ALL Visit Location under INDIAN HEALTH HOSPITAL Billing Location
 =====

Patient	Bill Number	DOS	Amount Billed	Balance
---------	-------------	-----	---------------	---------

Visit Location: AMBULANCE
 Visit Type: OUTPATIENT
 A/R Account: NEW MEXICO BC/BS INC

GRANOLA,LINDA L	30501A-A	JUN 17, 2008	988.30	988.30
GRANOLA,LINDA L	30501B-A	JUN 17, 2008	988.30	988.30
A/R Account	Count: 2	Total:	1,976.60	1,976.60
Visit Type	Count: 2	Total:	1,976.60	1,976.60

 A/R Account: NEW MEXICO MEDICAID

JANIORS,PHOEBE	30286A-A	SEP 23, 2007	649.90	649.90
A/R Account	Count: 1	Total:	649.90	649.90
Visit Type	Count: 6	Total:	5,381.10	5,381.10
Visit Location	Count: 8	Total:	7,357.70	7,357.70

AGE SUMMARY REPORT (A/R → RPT → ARM → ASM)

- Provides an aging summary by
 - Allowance category
 - Insurer Type
 - Clinic of Visit Type
- Used for month-end reconciliation
 - Used with Period Summary Report to 'balance to RPMS'
- Shows trends in outstanding balances
- Allows management to question aging in certain buckets for certain payers

WARNING: Confidential Patient Information, Privacy Act Applies

=====
Age Summary Report for ALL ALLOWANCE CATEGORY(S) MAR 22,2019@15:45 Page 4
at ALL Visit location(s) regardless of Billing Location
=====

=====
ALLOWANCE CATEGORY CURRENT 31-60 61-90 91-120 120+ BALANCE
=====

*** VISIT Location: INDIAN HEALTH HOSPITAL

MEDICAID	138747.14	4905.69	5009.28	2605.47	54439.28	205706.86
MEDICARE	159988.96	23219.94	709.65	6981.08	112353.71	303253.34
OTHER	7608.00	2315.00	2518.53	1011.00	23957.51	37410.04
PRIVATE INSURANCE	1596159.55	194856.48	41359.82	44571.56	417266.74	2294214.15
VETERANS	6406.00	0.00	2622.00	0.00	30176.83	39204.83
***VISIT Loc Total	1908909.65	225297.11	52219.28	55169.11	638194.07	2879789.22

UFMS AGE SUMMARY REPORT (A/R → RPT → ARM → USM)

- Allows finance and business office to view UFMS “bulk” balances
 - Bulk balances=bills approved prior to 10/1/2008
- Allows viewing of aging by fiscal year
- Tool for management to bulk has been reconciled
- Allows for reconciliation to the AR UFMS Dashboard Reports

UFMS AGE SUMMARY REPORT

WARNING: Confidential Patient Information, Privacy Act Applies

UFMS Age Summary Report for **FY 2013**

MAY 26,2017@14:52 Page 3

for ALL ALLOWANCE CATEGORY(S)

at ALL Visit location(s) under INDIAN HEALTH HOSPITAL Billing Location

ALLOWANCE CATEGORY	CURRENT	31-60	61-90	91-120	120+	BALANCE
--------------------	---------	-------	-------	--------	------	---------

*** VISIT Location: INDIAN HEALTH HOSPITAL

MEDICAID	0.00	0.00	0.00	0.00	8182.73	8182.73
MEDICARE	0.00	0.00	0.00	0.00	20545.00	20545.00
OTHER	0.00	0.00	0.00	0.00	15.00	15.00
PRIVATE INSURANCE	0.00	0.00	0.00	0.00	9588.40	9588.40
VETERANS	0.00	0.00	0.00	0.00	1442.68	1442.68

*** VISIT Loc Total	0.00	0.00	0.00	0.00	39773.81	39773.81
---------------------	------	------	------	------	----------	----------

BATCH REPORTS

BATCH STATISTICAL REPORT (A/R → RPT → BRM → BSL)

- Provides a status of outstanding batches to be posted categorized by the A/R Collection Point
- Provides batch data information for a period of time
- Reports amount batched
- Reports amount posted and unallocated
 - True Un-Allocated – amount remaining to post
 - Total Un-Allocated – total amount ever posted into the Un-Allocated 'bucket'
- Reports amounts still left to post in Balance column
- Used for month-end reporting

BATCH STATISTICAL REPORT

DATE: MAY 26,2017 15:00 BATCH STATISTICS FOR INDIAN HEALTH HOSPITAL PAGE 1
 1-SEP-2012 TO 30-SEP-2012

BATCH DATE -SEQ-BS	BATCH TOTAL	COLLECTIONS PROCESSED	UNALLOCATED TRUE	TOTAL	REFUNDED FROM BATCH	BALANCE
=====						
	COLLECTION ID: PVT INS DENTAL					
09/21/2012-1- P	220.49	0.00	0.00	0.00	0.00	220.49
09/21/2012-2- P	183.24	183.24	0.00	0.00	0.00	0.00
	-----	-----	-----	-----	-----	-----
SUBTOTAL	403.73	183.24	0.00	0.00	0.00	220.49
	COLLECTION ID: PVT INS OPV					
09/20/2012-1- P	1594.00	1594.00	0.00	0.00	0.00	0.00
	-----	-----	-----	-----	-----	-----
SUBTOTAL	1594.00	1594.00	0.00	0.00	0.00	0.00
	-----	-----	-----	-----	-----	-----
TOTAL	1997.73	1777.24	0.00	0.00	0.00	220.49

Enter RETURN to continue:

BATCH POSTED PAYMENT (A/R → RPT → BRM → BPP)

- Printed at completion of posting a collection batch
- Used to display all posted payments by bill number
- Kept as proof/record of all posting for the collection batch



BATCH POSTED PAYMENT

POSTINGS FOR: PVT INS OPV-05/26/2017-1 ***CONFIDENTIAL PATIENT INFORMATION***

MAY 26,2017 15:07 PAGE 1

IT	BILL (A/R)	PMT	DT / DOS	BILLED TO	PATIENT
----	------------	-----	----------	-----------	---------

A/R ACCOUNT: NEW MEXICO BC/BS INC					
1	31267A-IH-34602	40.41	05/26/2017 01/25/2017	NEW MEXICO BC/B	DEMO,MARY
	31268A-IH-34602	985.00	05/26/2017 01/25/2017	NEW MEXICO BC/B	DEMO,MARY
	31282A-IH-35984	174.82	05/26/2017 01/18/2017	NEW MEXICO BC/B	TURTLE,TIPSY
	31534A-IH-34985	593.29	05/26/2017 01/11/2017	NEW MEXICO BC/B	GRAND,RHEO
	31554A-IH-33744	0.00	05/26/2017 01/15/2017	NEW MEXICO BC/B	PALMER,ARNOLD

SUBTOTAL 1793.52

TOTAL 1793.52

TREASURY DEPOSIT # RECON REPORT (A/R → RPT → BRM → TDR)

- Allows for research by Treasury Deposit Number (TDN) or IPAC
- TDN/IPAC search limited by search dates
- Allows user to see which collection batches were used to post against the referenced TDN/IPAC

TREASURY DEPOSIT # RECON REPORT

LOCATION	A/R BILL	TRANSACTION	COLLECTION BATCH	COL ITEM	TREASURY DEP/IPACT	DOLLAR AMOUNT	TRANSMITTED ?	REASON NOT SENT	APPLY TO	DT TX'ED TO UFMS
INDIAN HOSP	30903AA	3110310.140003	PVT INS OPV-03/10/2011-1	1	420920	2180.48Y			23210120247720	4/28/2011@14:28:03
INDIAN HOSP	30828BIH3948	3110310.140038	PVT INS OPV-03/10/2011-1	2	420920	27Y			2321012321017950	4/28/2011@14:28:03
INDIAN HOSP	30840AIH1238	3110310.140141	PVT INS OPV-03/10/2011-1	3	420920	42Y			2321012321017950	4/28/2011@14:28:03
INDIAN HOSP	30854AIH3644	3110310.140236	PVT INS OPV-03/10/2011-1	4	420920	12.56Y			2321012321017960	4/28/2011@14:28:03
INDIAN HOSP	30853AIH5842	3110310.140304	PVT INS OPV-03/10/2011-1	4	420920	197.22Y			2321012321017960	4/28/2011@14:28:03
TOTAL TRANSACTIONS SENT TO UFMS: 5										
TOTAL DOLLARS SENT TO UFMS: 2459.26										
TOTAL 'NOT SENT' TRANSACTIONS:										
TOTAL 'NOT SENT' DOLLARS:										
TOTAL PAYMENT TRANSACTIONS: 5										
TOTAL PAYMENT DOLLARS: 2459.26										

FINANCIAL MANAGEMENT

PERIOD SUMMARY REPORT (A/R → RPT → FRM → PSR)

- Provides summary of
 - Billed Amounts
 - Posted Payments
 - Posted Adjustments
 - Refunds
- Calculates activity for reported period
- Used for month-end reconciliation
 - Aged Summary Report
- May be used to balance payments received to what has been posted in RPMS

WARNING: Confidential Patient Information, Privacy Act Applies

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Period Summary Report for ALL ALLOWANCE CATEGORY(S)AUG 17,2010@22:11 Page 4
with TRANSACTION DATES from 06/01/2010 to 06/30/2010
at ALL Visit location(s) regardless of Billing Location
=====

=====
ALLOWANCE CATEGORY Billed Amt Payment Adjustment Refund
=====

*** VISIT Location: INDIAN HEALTH HOSPITAL

MEDICAID	33,080.12	10,116.00	1,646.00	0.00
MEDICARE	98,541.98	9,675.59	9,831.09	0.00
OTHER	22,651.54	2,235.00	2,644.42	0.00
PRIVATE INSURANCE	176,066.88	3,833.29	6,756.80	142.00

*** VISIT Loc Total 330,340.52 25,859.88 20,878.31 142.00

*** VISIT Location: INDIAN HEALTH CENTER

MEDICAID	2,567.00	0.00	0.00	0.00
MEDICARE	2,841.00	1,483.55	679.85	123.00
PRIVATE INSURANCE	4,087.40	2,583.30	868.10	0.00

*** VISIT Loc Total 9,495.40 4,066.85 1,547.95 123.00

***** REPORT Total 339,835.92 29,926.73 22,426.26 265.00

DAYS IN AR (A/R → RPT → FRM → DAYS)

- Tracks 'life cycle' averages for all visits within a user-specified range
- Averages days based on
 - Days from DOS to PCC entry
 - Days from DOS to Coding Queue date
 - Days from DOS to approval date
 - Days from DOS to receipt of check
 - Days from DOS to date payment first posted
- Identifies coding/data entry backlogs
- Identifies billing bottlenecks
- Identifies potential revenue loss/hold up

DAYS REPORT FOR FY2017

WARNING: Confidential Patient Information, Privacy Act Applies

for ALL BILLING SOURCE(S)

SEP 25,2018@09:13 Page 1

at ALL Visit location regardless of Billing Location with VISIT DATES

from 10/01/2016 to 09/30/2017

Month	#of Visits	#Visits With Bills	#Bills	Bill Amount	Visits Checked In	Avg Days To PCC Created	Avg Days To Reviewed	Avg Days 3P Bill Approved	Avg Days Exported	Avg Days To First Posting	Avg Days Last Posting	Total Posted Amounts
Oct-16	5161	5161	6657	\$ 2,929,983.61	0.72	3.1	19.25	49.39	60.02	61.31	62.6	\$ 1,688,968.14
Nov-16	4560	4560	6035	\$ 2,059,858.51	0.75	1.95	13.79	41.08	50.57	48.33	53.45	\$ 1,221,045.44
Dec-16	4302	4302	5760	\$ 3,044,496.62	0.75	2.18	11.16	34.77	44.6	47.39	48.33	\$ 1,959,655.02
Jan-17	4710	4710	6361	\$ 2,960,087.47	0.74	1.83	8.52	32.87	42.43	47.65	47.72	\$ 2,016,437.17
Feb-17	4619	4619	6126	\$ 1,947,198.97	0.76	1.77	7.93	25.71	37.74	39.18	39.55	\$ 1,171,800.58
Mar-17	5004	5004	6630	\$ 2,258,708.07	0.76	1.66	8.86	32.73	37.9	43.94	44.68	\$ 1,321,131.89
Apr-17	4279	4279	5767	\$ 2,086,039.59	0.77	1.76	9.5	38.12	50.72	44.91	46.05	\$ 1,135,699.58
May-17	4459	4459	6036	\$ 1,976,059.88	0.77	1.66	9.84	35.03	50.68	43.57	43.9	\$ 1,140,420.69
Jun-17	4337	4337	5724	\$ 2,130,359.47	0.77	2.07	8.18	34.37	41.77	45.62	46.29	\$ 1,261,380.07
Jul-17	4047	4047	5558	\$ 1,922,465.97	0.78	1.43	8.26	33.68	39.15	46.3	46.09	\$ 1,013,837.20
Aug-17	5362	5362	7077	\$ 2,511,920.61	0.77	0.78	6.67	31.78	38.24	42.35	43.33	\$ 1,475,622.58
Sep-17	4348	4348	5870	\$ 2,981,322.55	0.75	0.65	5.98	33.95	38.74	41.55	41.99	\$ 1,180,042.86
TOTAL BILLS WITH NO EXPORT: 0												

ADJUSTMENT & REFUND REPORT (A/R → RPT → FRM → ADJ)

- Provides a detailed or summarized report of all adjustments and refunds posted
- Originally created for OIG audit to provide an idea of the amount of adjusted posted during a period in time
- Data can be exported to an Excel spreadsheet

LOCATION	ALLOWANCE CAT	INSURER TYPE	INSURER	BILL COUNT	TOTAL BILL AMOUNT	TOTAL PAYMENTS	ADJUSTMENT TYPE	TOTAL ADJUSTMENTS
INDIAN HOSP	PRIVATE INSURANCE	PRIVATE INSURANCE	NM BC/BS DENTAL CLASSIC	4	1492.9			
INDIAN HOSP	PRIVATE INSURANCE	PRIVATE INSURANCE	BC/BS OF OKLAHOMA	4	15134			
INDIAN HOSP	PRIVATE INSURANCE	PRIVATE INSURANCE	BCBS OF NEW MEXICO	7	2603.3	148	Co-Payment Amount	15
INDIAN HOSP	PRIVATE INSURANCE	PRIVATE INSURANCE	BCBS OF NEW MEXICO				Deductible Amount	250
INDIAN HOSP	PRIVATE INSURANCE	PRIVATE INSURANCE	BCBS OF NEW MEXICO				OVER UCR	165.3
INDIAN HOSP	PRIVATE INSURANCE	PRIVATE INSURANCE	BC OF WASHINGTON & ALASKA	1	49			
INDIAN HOSP	PRIVATE INSURANCE	PRIVATE INSURANCE	KEY INSURANCE PLANS	1	63	63		
INDIAN HOSP	PRIVATE INSURANCE	PRIVATE INSURANCE	BC/BS OF ARIZONA INC	9	7927	142	Coinsurance Amount	24
INDIAN HOSP	PRIVATE INSURANCE	PRIVATE INSURANCE	MEDCO HEALTH PRESCRIPTION	3	191.94			
INDIAN HOSP	PRIVATE INSURANCE	PRIVATE INSURANCE	BS OF MASSACHUSETTS INC	3	414.2			
INDIAN HOSP	PRIVATE INSURANCE	PRIVATE INSURANCE	UFMS PRIVATE INSURANCE	1	3800			
INDIAN HOSP	PRIVATE INSURANCE	PRIVATE INSURANCE	ANTHEM PRESCRIPTION MGMT	1	905		Deductible Amount	905
INDIAN HOSP	PRIVATE INSURANCE	PRIVATE INSURANCE	HEALTH MANAGEMENT ASSOCIATION	2	304		TRIBAL SELF INSURED	304

AR STATISTICAL REPORT (A/R → RPT → FRM → STA)

- Provides summary billed, payment and adjustment data by Visit Type or Clinic Code
- Different than Period Summary Report as this report provides statistics for billed amounts
- May be used to provide stats by clinic or visit type
 - RPMS Set Up critical to results provided!

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A/R STATISTICAL REPORT for ALL BILLING SOURCE(S) AUG 18,2010@11:19 Page 1
 at ALL Visit location under INDIAN HEALTH HOSPITAL Billing Location
 with APPROVAL DATES from 02/01/2010 to 02/28/2010
 at ALL Visit location(s) under INDIAN HEALTH HOSPITAL Billing Location

=====

VISIT TYPE	NUMBER VISITS	UNDUP PATIENTS	BILLED AMOUNT	PAID AMOUNT	ADJ AMOUNT	UNPAID AMOUNT
INDIAN HEALTH HOSPITAL						
INPATIENT	1	1	3,452.00	0.00	0.00	3,452.00
OUTPATIENT	77	31	14,956.39	1,222.25	2,427.45	11,306.69
IMMUNIZATION	1	1	221.00	78.00	143.00	0.00
CROSSOVER (O	1	1	40.20	0.00	0.00	40.20
CROSSOVER (P	1	1	100.00	0.00	0.00	100.00
EMERGENCY RO	1	1	698.00	0.00	0.00	698.00
AMBULATORY S	2	1	2,868.00	0.00	0.00	2,868.00
Pharmacy POS	3	1	191.94	0.00	0.00	191.94
MEDICAL SUPP	1	1	1,711.00	0.00	0.00	1,711.00
PHARMACY	1	1	77.75	0.00	77.75	0.00
DENTAL	33	9	1,855.00	253.00	0.00	1,602.00
PROFESSIONAL	7	7	2,415.50	391.20	295.80	1,728.50
	-----	-----	-----	-----	-----	-----
	129	56	28,586.78	1,944.45	2,944.00	23,698.33

TOTAL COVERED INPATIENT DAYS 2

PAYMENT SUMMARY REPORT BY COLLECTION BATCH

(A/R→RPT→FRM→PRP)

- Provides a listing of service dates that have been paid for a period in time
- Displays collection batches used to compile the data
- May be used to identify what dates of service a payment was made for.
- Allows billing staff to see when claims they submit for are paid

WARNING: Confidential Patient Information, Privacy Act Applies

PAYMENT SUMMARY REPORT

AUG 18,2010@11:27 Page 1

BATCH DATES OF 08/01/2009 TO 08/31/2009

BATCHED AMOUNT: \$ 348.00

MONTH	# BILLS	BILLED AMOUNT	PAYMENTS
-------	---------	---------------	----------

VISIT LOCATION: INDIAN HEALTH HOSPITAL

JAN 2008	1	151.00	100.00
DEC 2008	1	350.00	156.80
MAY 2009	1	62.00	43.20
JUL 2009	1	63.00	48.00
	----	-----	-----
VISIT LOC TOTAL	4	626.00	348.00
	====	=====	=====
REPORT TOTAL	4	626.00	348.00

WARNING: Confidential Patient Information, Privacy Act Applies

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PAYMENT SUMMARY REPORT	AUG 18,2010@11:27	Page 2
BATCH DATES OF 08/01/2009 TO 08/31/2009		
BATCHED AMOUNT: \$	348.00	** BATCH LISTING **

=====

COLLECTION BATCHES	BATCHED AMOUNT	POSTED AMOUNT	UNPOSTED AMOUNT
MEDICARE OPV-08/05/2009-1	100.00	100.00	0.00
MEDICARE OPV-08/26/2009-1	200.00	200.00	0.00
PVT INS OPV-08/26/2009-1	48.00	48.00	0.00
TOTALS	348.00	348.00	0.00

TRIBAL PAYMENT REPORT (3PB→RPTP→TPRP)

- Displays collections by tribe (what was posted)
 - By insurer
 - By clinic/visit type

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=====
PATIENT                CLAIM   DOS      AMOUNT BILLED AMOUNT PAID
=====
Location: INDIAN HEALTH HOSPITAL
  Tribe: BLACKFEET TRIBE, MT
  Visit Type: PROFESSIONAL COMPONENT
  Insurer Type: MEDICAID FI
BURNSIDE,MAME          31296B  04/12/2017      36.80          0.00
=====
                        Visit Type Totals      36.80          0.00
=====
                        Tribe Totals          36.80          0.00
  Tribe: NAVAJO TRIBE, AZ NM AND UT
  Visit Type: MEDICAL SOCIAL SVCS
  Insurer Type: MEDICAID FI
BEN,CHERYL LYNN       31294A  04/01/2017     368.00          0.00
=====
                        Visit Type Totals     368.00          0.00
=====
                        Tribe Totals          368.00          0.00
  Tribe: PASCUA YAQUI TRIBE, AZ
  Visit Type: PHARMACY
  Insurer Type: MEDICAID FI
NOGALES,NAOMI         31258A  11/13/2016      25.00          0.00
=====
                        Visit Type Totals      25.00          0.00
=====
                        Tribe Totals          25.00          0.00
=====
                        Report Totals         429.80          0.00
  
```

(REPORT COMPLETE):

SYSTEM MAINTENANCE

A/R BILL & TRANSACTION SYNCHRONIZATION (A/R→RPT→MRM→ATS)

- Provides a list of bills that may be out of balance
 - Compares A/R Bill file to A/R Transaction file
 - Any differences will fall onto report
- Part of Internal Controls
- Must be report to OIT to correct

WARNING: Confidential Patient Information, Privacy Act Applies

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SUMMARY A/R Bill and Transaction Synchronization Report AUG 18, 2010@11:35 Page 1
at ALL Visit location(s) under INDIAN HEALTH HOSPITAL Billing Location

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A/R BILL	DOS	A/R ACCOUNT	BILL BALANCE	TRANSACTION HISTORY BAL	DIFFERENCE
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Visit Location: INDIAN HEALTH HOSPITAL

30189A-IH-34	01/20/2007	NEW MEXICO BC/B	120.00	138.00	-18.00
Approval Date: 08/20/2007@11:43 (3070820.114337)				HRN: 34660	[]
			-----	-----	-----
** Visit Location Total	(Bill cnt: 1)		120.00	138.00	-18.00

Visit Location: MERCY MEDICAL CENTER HOSPITAL

30484A-MM	03/08/2008	MAIL HANDLERS B	-10.00	0.00	-10.00
Approval Date: 04/07/2008@15:09 (3080407.150927)				HRN: NO HRN	[]
			-----	-----	-----
** Visit Location Total	(Bill cnt: 1)		-10.00	0.00	-10.00
			=====	=====	=====
*** REPORT TOTAL	(Bill cnt: 2)		110.00	138.00	-28.00

BILL INQUIRY OPTION DISPLAYING THE DISCREPANCY

List of Transactions for Bill 30189A-IH-34660

Patient: MAY, APRIL DAWN
Address: PO BOX 457
ARRIBA, NEW MEXICO 87528

Beg DOS : JAN 20, 2007
End DOS : JAN 20, 2007
LST STMT:

Phone #: (505) 359-1735

Insurer: NEW MEXICO BC/BS INC
Balance: 120.00

Trans Dt	By	Trans Type A/R Account	Batch	Amount	Balance Item
08/20/2007		BILL NEW NEW MEXICO BC/BS INC	NO BATCH	138.00	138.00 0

SECURITY

TABLE MAINTENANCE SITE PARAMETERS (3PB→TMTP→TMRP→AUTM)

- Reports who makes modifications to the payment location and payment address
- Allows sites to monitor who is making changes to where payments may be sent to
- Report should be reviewed periodically

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LISTING of Audited fields

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AUG 10,2010 Page 1

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Date/Time	User	Old Value	New Value
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02/10/2009@10:10	STUDENT,TEN		
02/04/2010@09:26	LUJAN,ADRIAN M		FORM LOCATOR OVERRIDE

05/19/2009@10:43	STUDENT,THREE	87108	85528
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(REPORT COMPLETE):

UFMS REPORTS

GRAND TOTAL REPORT (3PB→UCSH→RPTS→GTOT) (A/R→CSH→SUP→RPT→VSF)

- Located in both 3P and AR
- Provides a summary by user of
 - 3P: Claims cancelled, bills approved, bills cancelled
 - AR: Posted payments, adjustments and refunds
- If not using UFMS, can be used as a productivity listing
- Managers may use as a productivity tool as time signed in and time signed out captured.

Third Party Billing

UFMS EXPORT SUMMARY

Page: 1

LOCATION: INDIAN HOSP

EXPORT DATE: JUN 30, 2010@09:58:44

FILE NAME: IHS_TPB_RPMS_INV_232101_20100630_095844_2.06.00k.DAT

EXPORT(S) RESENT: <<NONE>>

BUDGET ACTIVITY	BILL CNT	AMOUNT	EXCL.CNT	EXCL.AMT

SESSION ID: 3091106.111224	BILLER: LUJAN,ADRIAN M			

INDIAN HEALTH HOSPITAL				
MEDICARE	5 bills	612.00	0 bills	0.00
OTHER	1 bill	905.00	1 bill	905.00
PRIVATE INSURANCE	9 bills	3,789.59	0 bills	0.00
Total for facility	15 bills	5,306.59		
TOTAL BILLS:	15 bills	5,306.59	1 bill	905.00

--- EXPORT SUMMARY ---				
MEDICARE	5 bills	612.00	0 bills	0.00
OTHER	1 bill	905.00	1 bill	905.00
PRIVATE INSURANCE	9 bills	3,789.59	0 bills	0.00

TOTAL EXPORTED:	14 bills	4,401.59		

E N D O F R E P O R T

REPORT DATE: AUG 18,2010@13:52:25

PRINTED BY : LUJAN,ADRIAN M

DATE RANGE FROM : AUG 18,2010 TO AUG 18,2010

FILE: IHS_AR_RPMS_RCV_719_232101_20100818_135211_1.08.18.DAT

TRANSMISSIONS:

08/18/2010@13:52:12

SESSION TOTALS

DS TOTALS

NS TOTALS

TRANS. TOTALS

Cashiering Function

- Payments

MCD	0 \$	0.00	0 \$	0.00	0 \$	0.00	0 \$	0.00
MCR	1 \$	100.00	0 \$	0.00	0 \$	0.00	1 \$	100.00
OTH	0 \$	0.00	0 \$	0.00	0 \$	0.00	0 \$	0.00
PVT	0 \$	0.00	0 \$	0.00	0 \$	0.00	0 \$	0.00

TOTAL	1 \$	100.00	0 \$	0.00	0 \$	0.00	1 \$	100.00

Cashiering Function

- Zero Pay

MCD	0 \$	0.00	0 \$	0.00	0 \$	0.00	0 \$	0.00
MCR	0 \$	0.00	0 \$	0.00	0 \$	0.00	0 \$	0.00
OTH	0 \$	0.00	0 \$	0.00	0 \$	0.00	0 \$	0.00
PVT	0 \$	0.00	0 \$	0.00	0 \$	0.00	0 \$	0.00

TOTAL	0 \$	0.00	0 \$	0.00	0 \$	0.00	0 \$	0.00

Cashiering Function

- Adjustments

MCD	0 \$	0.00	0 \$	0.00	0 \$	0.00	0 \$	0.00
MCR	2 \$	130.00	0 \$	0.00	0 \$	0.00	2 \$	130.00
OTH	0 \$	0.00	0 \$	0.00	0 \$	0.00	0 \$	0.00
PVT	2 \$	304.00	0 \$	0.00	0 \$	0.00	2 \$	304.00
<hr/>								
TOTAL	4 \$	434.00	0 \$	0.00	0 \$	0.00	4 \$	434.00

Cashiering Function

- Zero Adjustments

MCD	0 \$	0.00	0 \$	0.00	0 \$	0.00	0 \$	0.00
MCR	0 \$	0.00	0 \$	0.00	0 \$	0.00	0 \$	0.00
OTH	0 \$	0.00	0 \$	0.00	0 \$	0.00	0 \$	0.00
PVT	0 \$	0.00	0 \$	0.00	0 \$	0.00	0 \$	0.00
<hr/>								
TOTAL	0 \$	0.00	0 \$	0.00	0 \$	0.00	0 \$	0.00

Cashiering Function

- Remark Codes

MCD	0 \$	0.00	0 \$	0.00	0 \$	0.00	0 \$	0.00
MCR	0 \$	0.00	0 \$	0.00	0 \$	0.00	0 \$	0.00
OTH	0 \$	0.00	0 \$	0.00	0 \$	0.00	0 \$	0.00
PVT	0 \$	0.00	0 \$	0.00	0 \$	0.00	0 \$	0.00
<hr/>								
TOTAL	0 \$	0.00	0 \$	0.00	0 \$	0.00	0 \$	0.00

Cashiering Function

- Refunds

MCD	0 \$	0.00	0 \$	0.00	0 \$	0.00	0 \$	0.00
MCR	0 \$	0.00	0 \$	0.00	0 \$	0.00	0 \$	0.00
OTH	0 \$	0.00	0 \$	0.00	0 \$	0.00	0 \$	0.00

NOT SENT REPORT (A/R → CSH → SUP → RPT → NS)

- Current Process: Payments/Adjustments sent to UFMS
 - Assumes 3P bills were transmitted to UFMS
- Provides listing of transactions not sent to UFMS
 - Various reasons: 3P bill not sent, negative balance on bill, over-posting of check
- May be a barrier in receiving revenue

A/R BILL	TRAN. DATE	APPLY TO	REASON NOT SENT	ENTRY BY	CREDIT -DEBIT	TRANTYPE	ADJCAT	COLLECTION BATCH	COLLECTION ITEM	TREASURY DEPOSIT/IPAC	VISIT TYPE
30484A-MM	FEB 12,2009@11:10:44	2321012 3210112	1	LUJAN,ADRIAN	-100	PAYMENT		PVT INS OPV- 03/25/2008-1		FY830294 14	999
30484A-MM	FEB 12,2009@11:10:45	2321012 3210112	1	LUJAN,ADRIAN	-300	PAYMENT		PVT INS OPV- 03/25/2008-1		FY830294 14	999
30484A-MM	FEB 12,2009@11:11:41	2321012 3210112	1	LUJAN,ADRIAN	240	ADJUST ACCOUNT	WRITE OFF				999

Count of entries in Not Sent bucket:
Error #1 had 3 entries for -160.00

1 - TRANSACTION HAS CREATED NEGATIVE BALANCE ON BILL

REPORT IDEAS?

- www.ihs.gov
 - Office of Information Technology
 - RPMS
 - FEEDBACK
- TPB/AR Technical Advisory Group

QUESTIONS?