



NAVIGATING COMPREHENSIVE SUPPORT THROUGH A VARIETY OF RESOURCE CENTER MODELS





PRESENTERS



Cheryl Camany, Homeless Liaison and TOSA
Salinas City Elementary School District
Family Resource Centers



Artemisa Delgado, Program Coordinator
Soledad Unified School District
District Wide Intervention Program



Dr. Donna Smith, Program Coordinator
Monterey County Office of Education
Homeless Children and Youth Services





WHY FAMILY RESOURCE CENTERS?

Family Resource Centers are neighborhood hubs connecting individuals and families to essential resources and support.



WHAT IS OUR PURPOSE?

- Resource Distribution
- Coordinate Services
- Training or Meeting Space
- Events
- Office
- Student “hang out” spot
- Counseling
- Laundry
- Health Care
- Child Care during events
- FAFSA Assistance
- College/Career Guidance



How Do YOU STAFF THE FRC?



HOW DO YOU PAY FOR THE FRC?

- EHCY
- ARP
- Community Schools Grant
- Title I
- LCAP
- Donations
- Other



FAMILY RESOURCE CENTER MODELS





MONTEREY COUNTY OFFICE OF EDUCATION FAMILY RESOURCE CENTER

- ✓ Serves all MCOE students
 - ✓ Head Start/Early Learning
 - ✓ Alternative Education/Court Schools
 - ✓ MC Home Charter School
 - ✓ Special Education
- ✓ Serves homeless children and youth in Monterey County districts and charter schools who do not have access to an FRC



Los Angeles County
Office of Education



MONTEREY COUNTY OFFICE OF EDUCATION FAMILY RESOURCE CENTER



Partnership between:

- Homeless Children and Youth Services Program
- Community Schools Program
- Alternative Education Program



Location: Salinas Community School in a converted classroom.



SchoolHouse
Connection

MEETING THE NEED



Resources

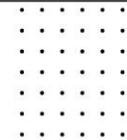
- Backpacks and school supplies*
- Clothing; Shoes
- Hygiene Kits & Products
- Emergency Food



Services

- FASFA applications assistance
- Collage enrollment applications
- Application Assistance (MediCal, Cal-Fresh, Unemployment, Etc.)
- Referrals to Community Agencies (Child Care, Mental Health, Legal Services, Etc.)
- CARS assessments
- Citizenship Classes
- Community Workshops

* All services are available to families with homeless children and youth who attend MCOE schools and programs or are enrolled in schools that do not have access to a Family Resource Center.*



MONTEREY COUNTY OFFICE OF EDUCATION

FAMILY RESOURCE CENTER

The Monterey County Office of Education's *Homeless Children and Youth Services Program* and *The California Community School Partnership Program* serves all school districts, charter schools, alternative education programs, preschool programs, and higher education programs throughout Monterey County.

Our *Family Resource Center* is designed to provide a variety of services and resources to support our children and youth experiencing homelessness.

CONTACT US AT
(831) 783-5277 EXT 1341

Veronica Lewis, Program Specialist
Homeless Children and Youth Services Program



MONTEREY COUNTY OFFICE OF EDUCATION
HOMELESS CHILDREN & YOUTH SERVICES PROGRAM

Family Resource Center Referral for Services

Please complete the following referral form and return it to Veronica Lewis at vlewis@montereycoe.org. This information is confidential and will only be seen by school or district employees directly involved with the student's educational program.

Name of Student: _____ Parent Contact: _____

Name of School/Program: _____

Contact Information (Cell or Email): _____

Needs:

- | | |
|--|---|
| <input type="checkbox"/> Vaccinations | <input type="checkbox"/> Drug/Alcohol Abuse information |
| <input type="checkbox"/> Dental Care | <input type="checkbox"/> Clothing |
| <input type="checkbox"/> Medical Care | <input type="checkbox"/> Backpack |
| <input type="checkbox"/> Counseling for Student | <input type="checkbox"/> School Supplies |
| <input type="checkbox"/> Family Counseling | <input type="checkbox"/> Child Care information |
| <input type="checkbox"/> Food | <input type="checkbox"/> Housing applications |
| <input type="checkbox"/> Medi-Cal | <input type="checkbox"/> Other: _____ |
| <input type="checkbox"/> CalFresh | <input type="checkbox"/> Other: _____ |
| <input type="checkbox"/> CalWorks | |
| <input type="checkbox"/> Shelter/Housing Information | |

For staff only.

The following services or supplies were provided:

Date: _____ Service/Supply: _____ Employee: _____

Date: _____ Service/Supply: _____ Employee: _____

Date: _____ Service/Supply: _____ Employee: _____

PROGRAM ORGANIZATION

Family Resource Center

- School supplies
- Hygiene products
- Clothing
- Tents/blankets
- Food
- Laundry
- Prepaid cards
- Bus passes



PROGRAM ORGANIZATION

Family Resource Center

- Parent and Community Workshops
- FAFSA
- MCOE student support
- Medi-Cal, CalFresh applications
- Coordinated Entry/ HMIS Administration
- ECM/CS
- Housing support



 **MONTEREY COLLEGE OF LAW**
A TRADITION OF EXCELLENCE SINCE 1972 

SHUTTLES WILL BE AVAILABLE FROM THE PARKING LOT AT 1422 NATIVIDAD RD TO THE SALINAS COMMUNITY SCHOOL STARTING AT 5:15 PM.

COMMUNITY LAW CLINICS

LIGHT REFRESHMENTS AND CHILD CARE WILL BE AVAILABLE
6:00 PM - 7:30 PM

OCTOBER 5TH	KNOW YOUR RIGHTS
OCTOBER 26TH	TENANT/LANDLORD RIGHTS
NOVEMBER 16TH	DOMESTIC VIOLENCE/ RESTRAINING ORDERS/ FAMILY LAW

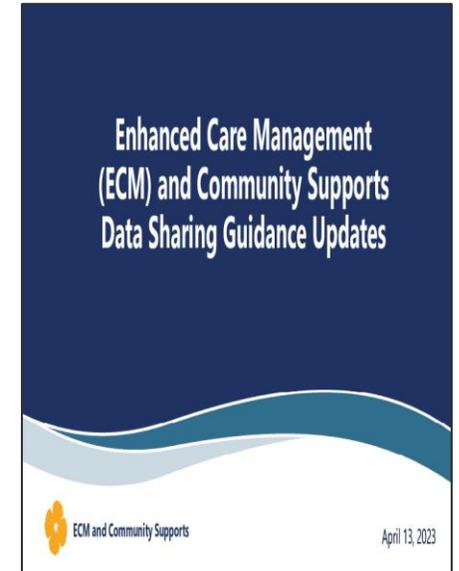


PROGRAM ORGANIZATION

Homeless Children and Youth Services

- Professional development county-wide
- District and charter school technical and compliance support
- Informational materials
- LCAP support
- Events-Homeless/Foster Summit
- Community engagement-United Way, CHSP, CoC, City and County governments

- Case management
- Shelter outreach
- Medi-Cal, CalFresh applications
- Coordinated Entry/ HMIS Administration
- Database management
- Coordinated Entry/ HMIS Administration
- ECM/CS



How Do YOU STAFF THE FRC?



HOW DO YOU PAY FOR THE FRC?

- EHCY
- ARP
- Community Schools Grant
- Title I
- LCAP
- Donations



CHALLENGES

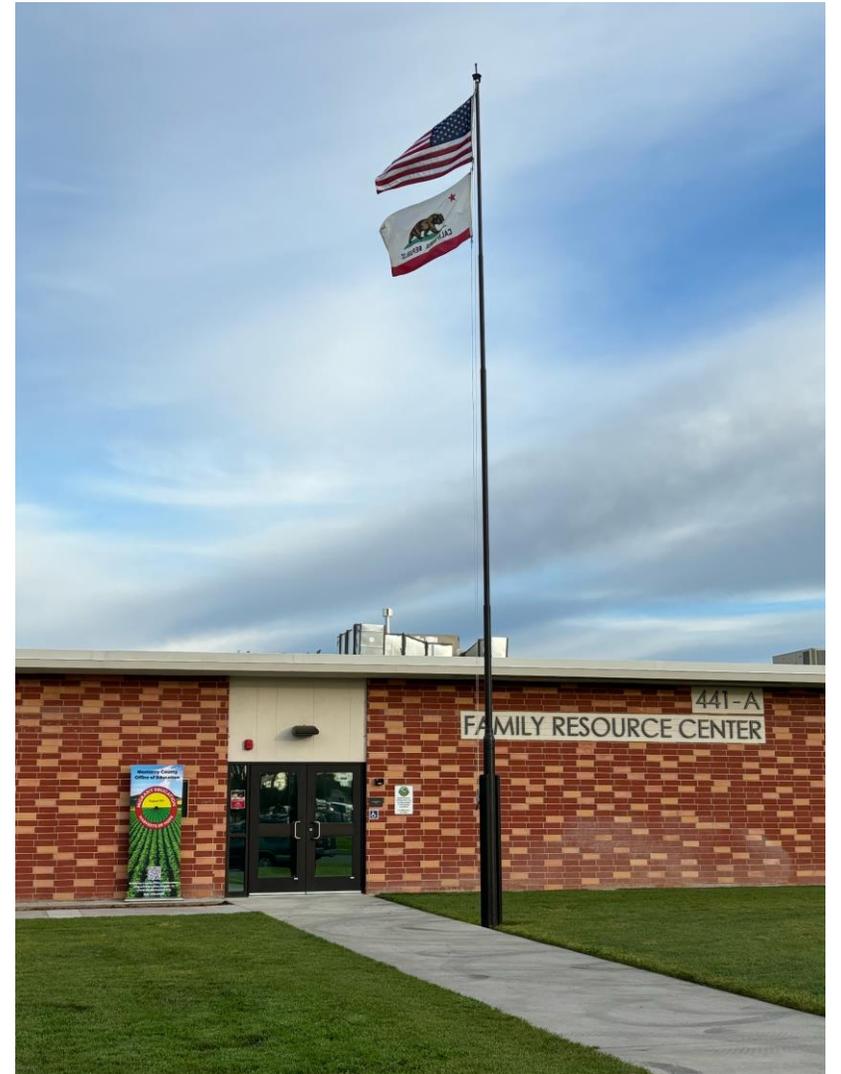
- On-going funding; sustainability
- Site inadequacies-parking
- Integrating more social service programs
- Shelter Services for youth under 18
- Everyone using the database



Homeless Data				Manage	Logout
Lidia Sanchez	Mother	8312354507	lidiairapuato@gmail.com		
Agustin Cordero	Head of Household	4799663922			
Children					
Name	SSID	District	School	DoB	
Diego Cordero		South Monterey County JUHSD	Greenfield High	7/28/2007	
Estrella Cordero		Greenfield USD	Vista Middle	10/31/2009	
Sofia Cordero		Greenfield USD	Oak Avenue	6/1/2015	
Daniela Cordero		Greenfield USD	Oak Avenue	11/6/2017	
Services					
Date	Name	Count	Note		
3/5/2024	CARS	1.00	Intake over the phone		
Notes					
Date	Note				Username
3/5/2024	Referred by Desiree from Greenfield Unified. The family is homeless as of 2/29/2024 and currently staying in Hotel. Last day at the hotel will be 3/6/2024.				gramos



SOLEDAD UNIFIED SCHOOL DISTRICT FAMILY RESOURCE CENTER



SOLEDAD FAMILY RESOURCE CENTER



The mission of the Soledad Unified School District Family Resource Center is to strengthen and increase the well-being of our school families through accessible resources, advocacy, and educational opportunities. What our Soledad families need, our families receive.



RESOURCES

Daybreak Health Tele-therapy

Grocery Outlet

Aspire Health

Center for Community Advocate

Sun Street Centers

The Epicenter Center

Special Kids Connect



SERVICES

Mental Health

Housing

Food

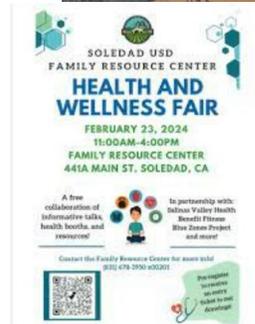
Clothing Closet

Substance Use

Student Engagement/Enrichment

Parent Trainings/Workshops

Community Organizations



Diving Deep Into Implementation

HOW DO YOU STAFF THE FRC?

Brad Smith, Director of Student & Family Services

Artemisa Delgado, DW Intervention Program Coordinator/ FRC Manager

Ana Medina, Department Administrative Assistant



HOW DO YOU PAY FOR THE FRC?

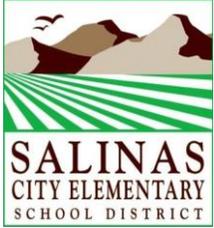
- EHCY
- ARP
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CHALLENGES

- Phone Line
- Building Layout
- Space
- Home visits



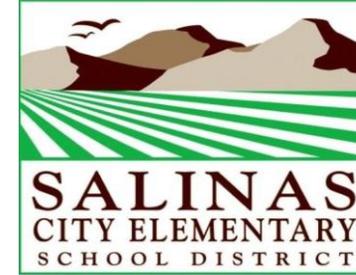


SALINAS CITY ELEMENTARY SCHOOL DISTRICT FAMILY RESOURCE CENTER

Serves:

- ✓ Total Enrollment: 8,653
- ✓ Homeless as of 4/12/24: 3,498
- ✓ 15 schools





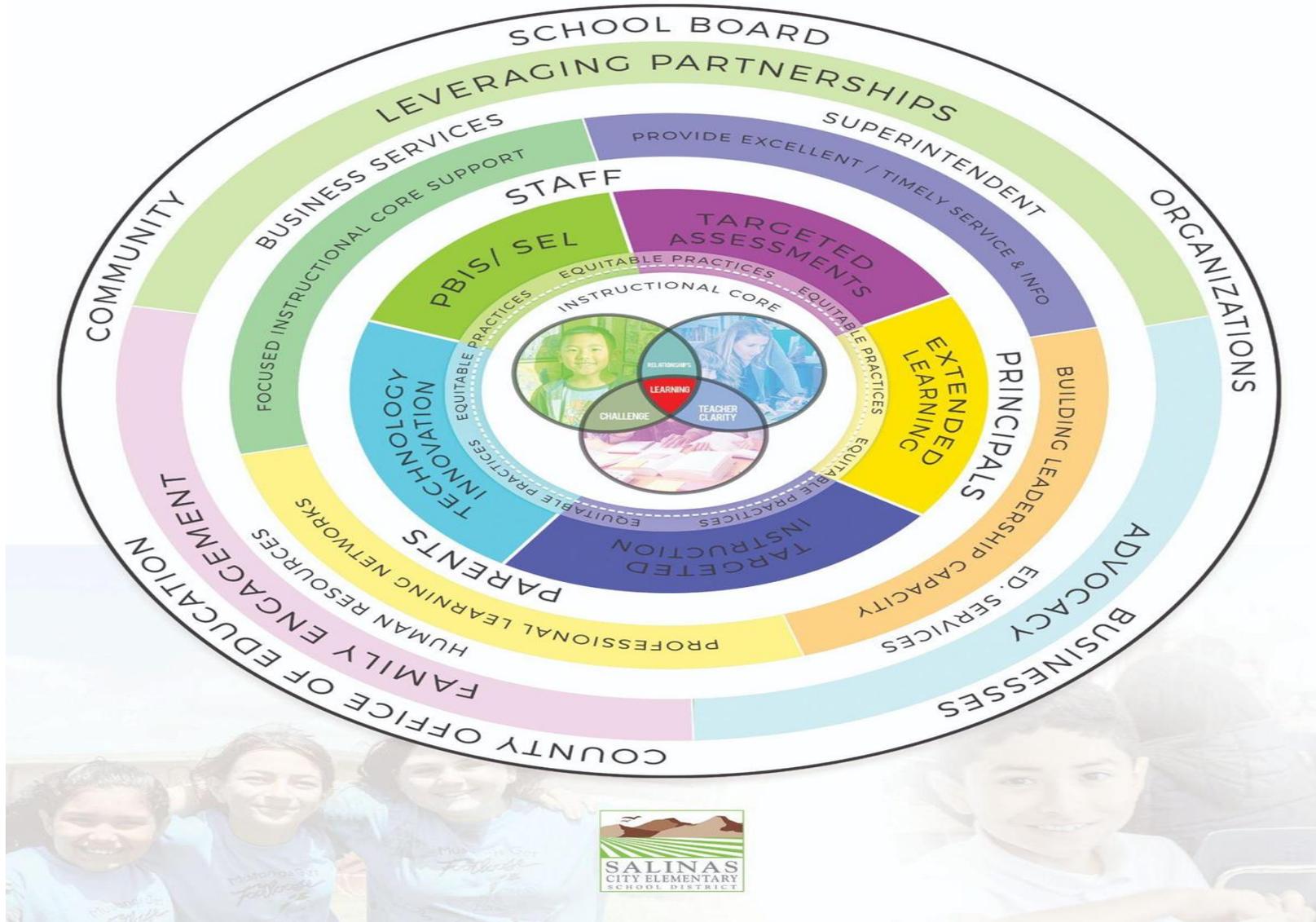
SCESD Website
www.salinascityesd.org

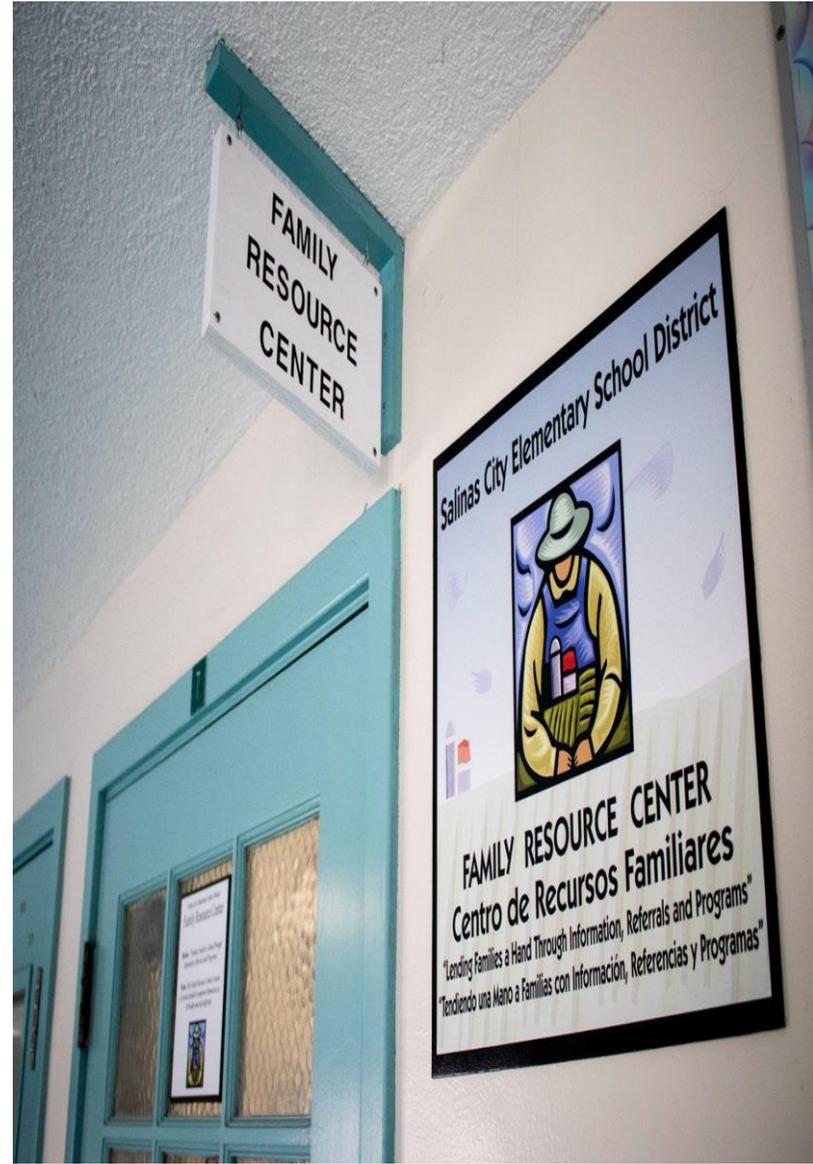
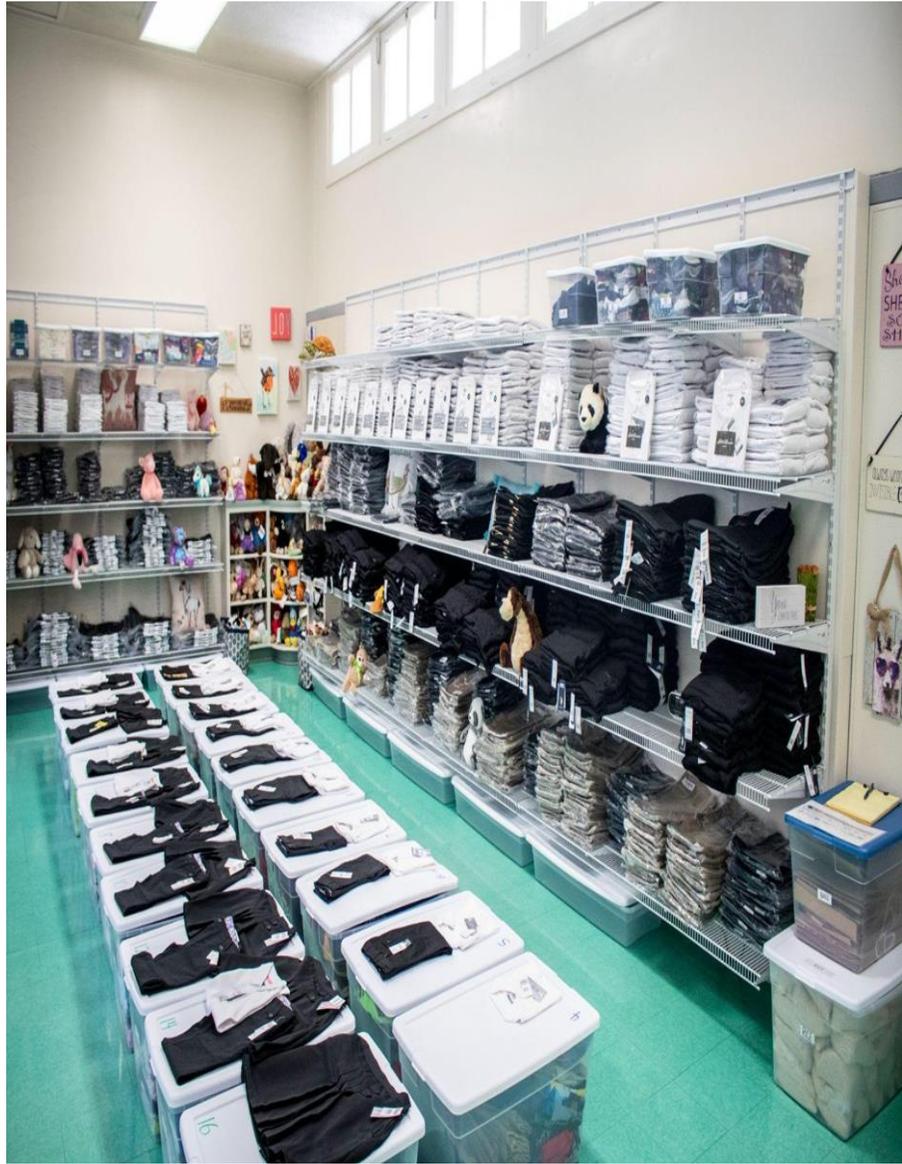
[SCESD Link](#)

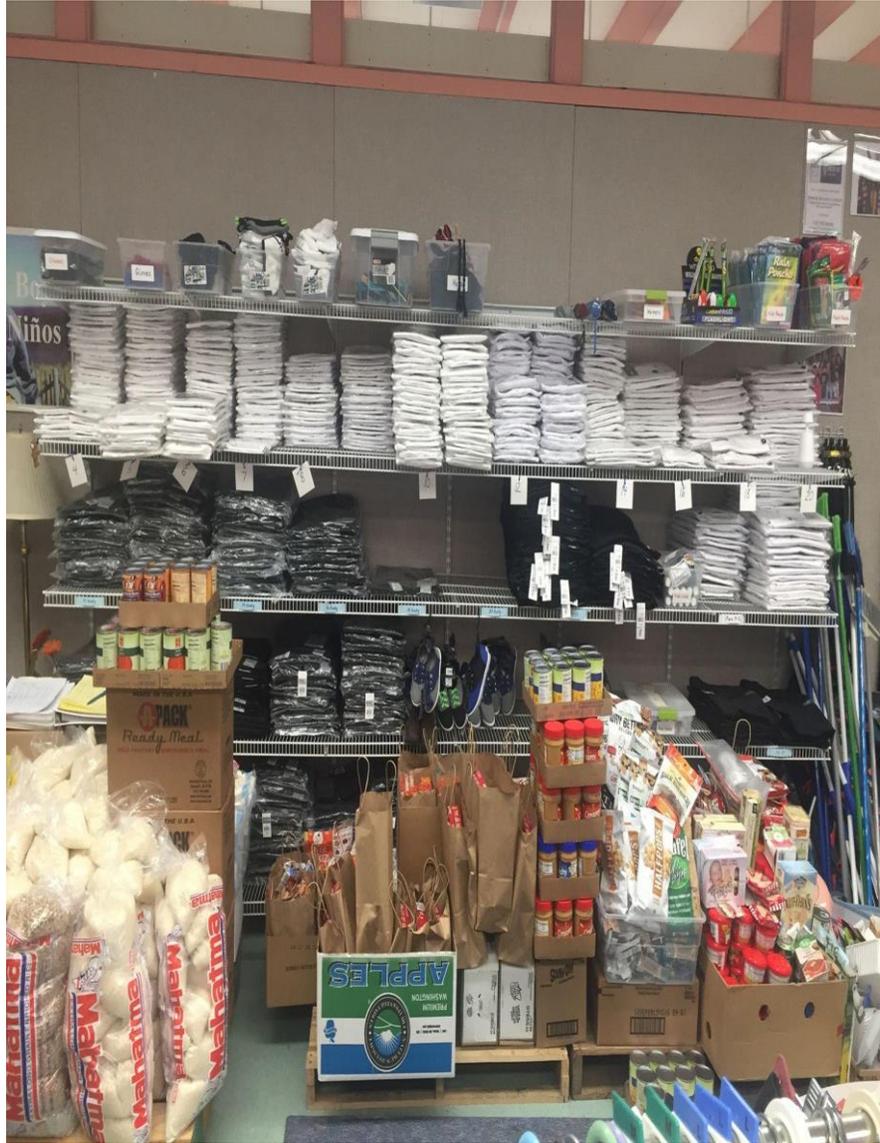
Look under Parents or Community
Find Family Resource Centers

Have fun exploring many resources!

INSTRUCTIONAL FOCUS FRAMEWORK









FAMILY RESOURCE CENTER SERVICES

Servicios del Centro de Recursos Familiares



EARLY CHILDHOOD PROGRAMS

Programas para la primera infancia

TRANSPORTATION

Transportación

PROFESSIONAL DEVELOPMENT

Desarrollo Profesional

SCHOOL SUPPLIES

Útiles Escolares

BACKPACKS

Mochilas

IMMEDIATE ENROLLMENT

Inscripción Inmediata

DISPUTE RESOLUTION

Resolución de Conflictos

FOOD BANKS

Banco de comida

HOUSING ASSISTANCE

Asistencia para la vivienda

COUNSELING

Asesoramiento

AFTER SCHOOL & SUMMER PROGRAMS

Programas extraescolares y de verano

TECHNOLOGY FOR PARENTS

Apoyo tecnológico para padres

WORKSHOPS

Talleres

ADVOCACY

La Abogacía

MEDICAL, DENTAL & OTHER HEALTH SERVICES

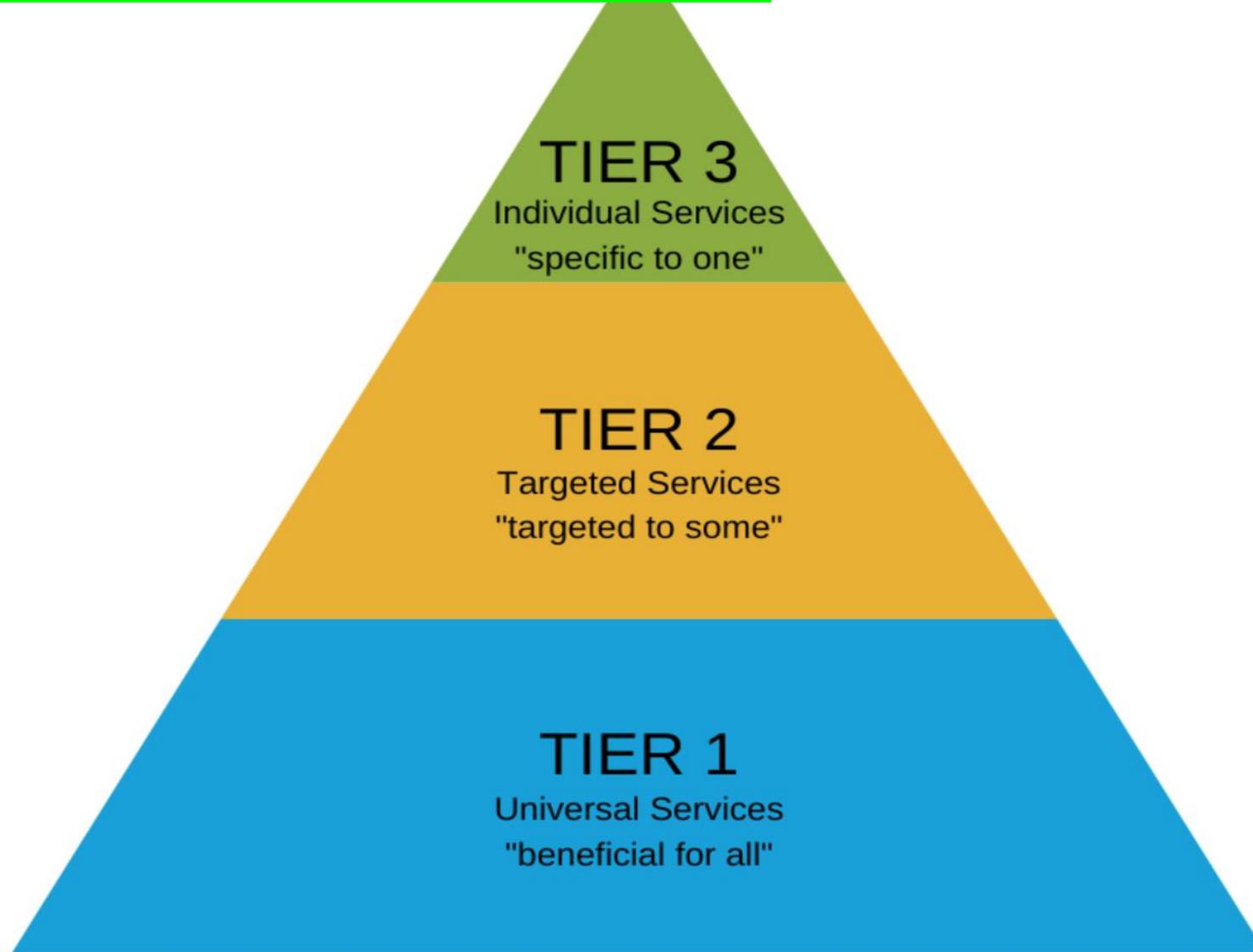
Servicios médicos, dentales, otros servicios de salud

INFORMATION & REFERRAL TO COMMUNITY RESOURCES

Información y referencia a recursos de la comunidad

Family Resource Centers

Tiered Levels of Support Services





Tier 1 Universal Services “Beneficial for All”



- Informational Pamphlets
- Outreach Events
- Food Bank
- Clothing (based on funding/donations)
- Hygiene kits
- Backpacks/School Supplies



Tier 1 (continued)

- Community Service Hours
- Community Resource Fair

Parent Leadership Conferences

- English classes
- Literacy classes
- Citizenship classes



English as a
Second
Language



Tier 1 (continued)



- Parent/Teacher conference support
- Girls Lunch Bunch • The Leader in Me
- MTSS - Parent Support
- School Site Support (Meet and Greet, Conferences, Office, etc.)



Tier 1 (continued)



- Service-Learning Lessons/Activities
- Parent Workshops (virtual and in-person)
- Volunteer Training Program



Tier 1 (continued)

- Support completing school registration packets and all school documents
- Access to Computer Technology
 - ✓ Email
 - ✓ Job search/Applications/Registrations
 - ✓ Writing a resume
 - ✓ Copy important documents
 - ✓ Webinars/Virtual workshops



Tier 2 Targeted Services “Targeted to Some”



- Information & Referrals
(Medical, Housing, Food, etc.)
- Life Skills Workshops
- Grade Level collaboration
- McKinney-Vento Staff Training
- Transportation referrals



Tier 2 (continued)

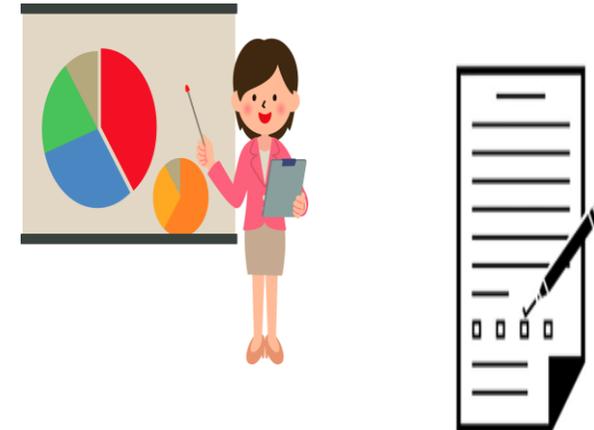


- School Uniforms
- Referrals to counseling/health services
- Access to special events (Christmas, Thanksgiving)
- Distribute supplemental donations



Tier 2 (continued)

- Vouchers: Laundry, Shower, Bus
- Foster Youth Services
- Sports/Game Days
- Training for Parents
- Conduct a Needs Assessment



Tier 2 (continued)

- Field Trips
- Tutoring

- Site Teacher Support

- Student Housing Questionnaires
(registration, verification, completion, support)

- Outreach to community service providers through presentations, announcements, dissemination of relevant publications



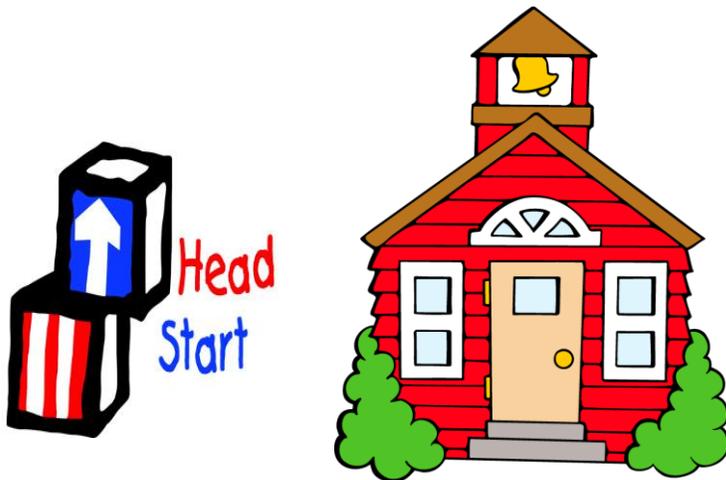
Tier 2 (continued)

- Enrollment dispute cases as needed
- Assist with immediate enrollment
- Educational Rights of homeless students posted in schools and places in the community where homeless families receive services



Tier 2 (continued)

- Collaboration & Coordination with other LEAs regarding family needs
- Assist with referral and enrollment of preschool age children (including Head Start, Even Start)



Tier 3 Individual Services “Specific to One”



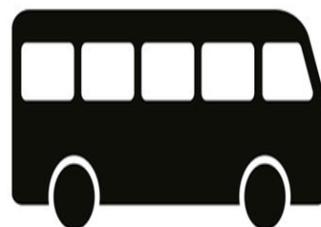
Emergency Cases

- Team Effort and Collaboration
- Create Action Plan
- Follow-Through, Case Management

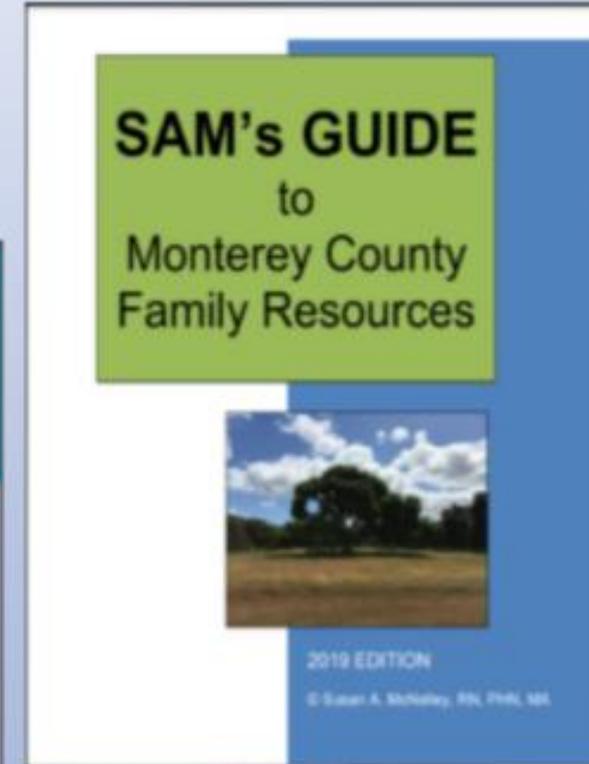
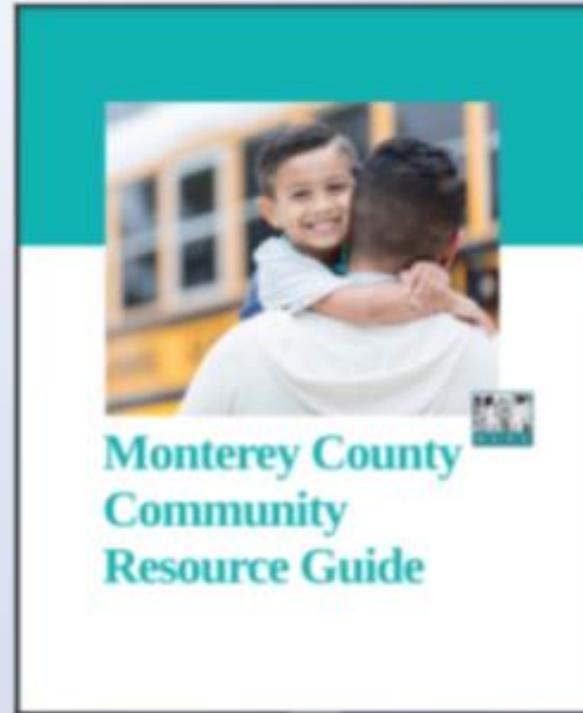
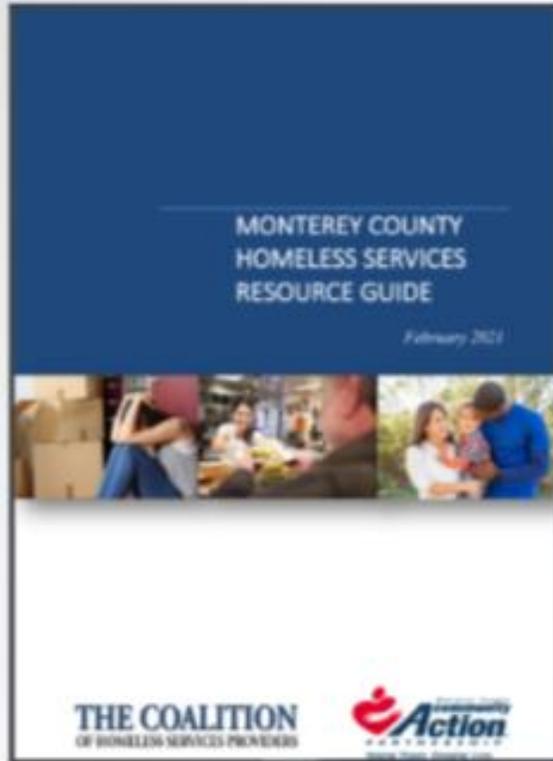


Emergency Cases (continued)

- Wrap-around Services
- Priority Services, Support information & Referrals
- Counseling
- Transportation



Resource Guides



Referral for Services

SCESD FAMILY RESOURCE CENTER
REFERRAL FOR SERVICES

FRC USE ONLY

Aeries _____

Class list _____

Inventory _____

Referred by: (please print name) _____ Title: _____
Email: _____ Phone: _____ Date: _____

Instructions to Refer: Please fill out and send this original (unfolded) with a copy of the emergency card to:
KAM FRC: DIAS, BMS, EGS, KAM, LWS, LVS, NAT, UPS, SCVA
SES FRC: LIN, LPS, MIP, MOP, ROS, SES

SCHOOL _____ STUDENT I.D. # _____

STUDENT'S LEGAL NAME _____

DATE OF BIRTH (MONTH/DAY/YEAR) _____ AGE _____ GRADE _____ ROOM _____

PARENT(S)/GUARDIAN(S) NAME _____

ADDRESS _____

CITY/STATE/ZIP _____

TELEPHONE NUMBERS: HOME _____ CELL _____

Where is the student living now? (check all that apply) LEAVE BLANK IF YOU DO NOT KNOW.

- with another family due to financial difficulties (120)
- renting a room (120)
- with friends or family members other than parent(s) (120)
- motel/hotel (110)
- shelter (family, domestic violence, warming, or transitional living program) (100)
- a car, RV, campsite, trailer park, living on the street, garage, shed or closet (130)
- with no water, or no heat, or no plumbing, or no electricity (130)
- problems with mold or infestation such as roaches, ants, lice, fleas or bedbugs (130)
- other location _____
- (*with no other family*) in an apartment, condominium, town house or home (200)

Comments:

FRC USE ONLY

The student lives with (check all that apply):

- 1 parent 2 parents 1 parent & another adult (Relation: _____)
- a relative, friend(s), or other adult(s)
- guardian another family or families an adult who is not the parent or guardian other _____

PARENT/GUARDIAN/RELATIVE/CAREGIVER SIGNATURE (optional) _____

DATE _____

Student covered by McKinney-Vento Act Student not covered by McKinney-Vento Act Follow-up required

Signature & telephone number of FRC staff: _____

Entry/Eligibility Date: _____

FAMILY RESOURCE CENTER

[HTTPS://WWW.SALINASCITYESD.ORG/DEPARTMENT/
FAMILY-RESOURCE-CENTERS](https://www.salinascityesd.org/department/family-resource-centers)

SHERWOOD SCHOOL

KAMMANN SCHOOL

LOMA VISTA SCHOOL

UNIVERSITY PARK SCHOOL

How Do YOU STAFF THE FRC?



HOW DO YOU PAY FOR THE FRC?

- EHCY
- ARP
- Community Schools Grant
- Title I
- LCAP
- Donations



CHALLENGES

- Staffing
- LCAP support
- Accessibility





Maya Angelou

“I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel.”



CONTACT INFORMATION



Cheryl Camany, Homeless Liaison and TOSA
Salinas City Elementary School District
Family Resource Centers
ccamany@salinascity.k12.ca.us



Artemisa Delgado, Program Coordinator
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CALIFORNIA
MAY 8-10 ~ SAN DIEGO
HOMELESS EDUCATION
CONFERENCE
2024

THANK YOU!

