Advocate Health
Sharing Day 2024

Touchstone Award Application

At this year's virtual Advocate Health Sharing Day on Oct. 23, 2024, we are honoring and spotlighting your exceptional efforts to improve in the following areas:

Safety	Health Outcomes	Experience
Process improvements such as high reliability, reduction of harmful events, HACs, infection prevention, medication reconciliation, teammate safety etc.	Successful, evidence- based practices that positively impact health outcomes, such as mortality rates, core measures, readmissions, diabetes, etc.	Significant achievements related to patient satisfaction scores, medical staff satisfaction scores, teammate engagement scores, etc.

Submit the Touchstone Award application HERE by **May 20, 2024**. No deadline extensions will be given. Contact Ulrika.White@AtriumHealth.org for questions regarding application submissions.

See the submission requirements below for details. Please be aware that only one file (combined 5 pages of cover sheet + detailed entry pages) may be submitted. You will not be allowed to upload multiple documents for the same submission.
- Cover Sheet – One page
- Detailed Entry – Four pages maximum

(Note: The four-page detailed entry includes all pertinent graphs and data. Any submissions over four entry pages will not be judged.)

Selected submissions will be asked to share their improvement work at our annual Quality & Patient Experience Sharing Day held on Oct. 23, 2024**.**

Submission Requirements

1. **Cover Sheet** – Include a cover sheet that has the following:
- Project Title
- Team Members
- Facility
- Contact Information
  - Name
  - Title
  - Department
  - Telephone Number
  - Mailing Address
  - Email Address

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Submission Requirements (continued)

2. **Detailed Entry** – Provide a well-organized, detailed description addressing each of the following areas. Detailed entry should be no more than four pages using 12-point type. Any graphs or appendices should be included within the four-page limit.

Project Selection (10 points)
- Describe why this project or program was implemented, including a description of the specific problem that was addressed.
- Describe how the project or program improves and supports the organization's Safety, Health Outcomes and Experience goals.
- Articulate how this work will impact the experience of our patients.
- Describe if, and how, this project/program addresses a specific health inequity within our patient population and/or community.

Goal (5 points)
- Describe the measurable goal(s) and objective(s) for this project and include any benchmarks and best practice findings that influenced the development of the goal(s) and objective(s). (Example: 0 BSI infections, 99 percent of nurses follow bundle, 95 percent of X do Y, improve communication score from 80 percent top- box to 85)

Improvement Process (30 points)
- Describe the continuous quality improvement methodology as it applies to this project. Identify any changes tested and adopted.
- Describe how the stakeholders were involved and the process employed for gaining buy-in to make change.
- Describe if and how analytics and information technology were used to support the project.
- Describe the validation process used after the change the process was made to ensure measurable and statistically significant impact.

Results/Outcomes (35 points)
- Present the appropriate quantifiable results (your measures of success) for this project, in terms of improvements in availability, clinical outcomes, effectiveness, cycle time, continuity of services, process efficiency, financial impact or patient satisfaction.
- Provide data graphics that demonstrate the magnitude of the improvement from before to after. To receive all points, a project must present evidence that a statistically significant improvement was achieved.
- Demonstrate how the goal was met and how the sustainability was and will be achieved. Provide any cost benefit analysis.

Innovation/Knowledge Sharing and Spread (10 points each)
Each application will be scored by judges on Innovation (10 points) and Knowledge Sharing/Spread (10 points). Information regarding these three items should be included throughout the application and not in separate sections. The judges will consider the following questions when awarding points for these categories:
- **Innovation:** Did it address a new or rarely studied topic or procedure, a novel approach to a common problem, development of new IT tools, or top-tier results beyond the existing benchmarks?
- **Knowledge Sharing/Spread:** Could this project/program be leveraged to assist others with similar opportunity? Would spread of this work favorably impact our healthcare system?

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