



Schedule at a glance as of **05.29.25**

Visit nenaconference.com/schedule for the latest info, full details, & official times.

Tuesday, June 17 - Saturday, June 21

8:30AM - 5:00PM | Center Manager Certification Program*

Thursday, June 19 - Saturday June 21

8:30AM - 5:00PM | Center Supervisor Program*

8:30AM - 5:00PM | Center Training Officer Program*

Friday, June 20

8:30AM - 5:00PM | Pre-Conference Courses*

Saturday, June 21

8:00AM - 9:30AM | Run for 9-1-1 Charity 5k Run/Walk*

9:00AM - 4:00PM | Registration

10:00AM - 6:00PM | Pre-Conference Courses*

1:00PM - 5:00PM | Chapter Leader Workshop*

Sunday, June 22

7:30AM - 8:15AM | Gold Line Scholarship Breakfast*

8:00AM - 6:30PM | Registration

8:30AM - 5:00PM | CMCP Alumni Seminar

8:30AM - 5:00PM | Pre-Conference Courses*

11:00AM - 11:45AM | Awards Ceremony

1:30PM - 3:30PM | PSAP Tours

3:30PM - 4:30PM | International Meet & Greet*

5:15PM - 6:15PM | Membership Meeting

6:30PM - 8:30PM | NENA 2025 Kick-Off Celebration

9:00PM - 10:30PM | Young Professionals Party*

Monday, June 23

7:00AM - 5:00PM | Registration

8:00AM - 10:00AM | Opening General Session & Breakfast

10:00AM - 1:30PM | Expo Hall Open

10:15AM - 1:00PM | Innovation Theatre Sessions

1:30PM - 3:30PM | PSAP Tours

1:30PM - 5:00PM | Breakout Sessions

4:00PM - 6:00PM | Expo Hall Open

5:00PM - 6:00PM | Expo Hall Snacky Hour

5:15PM - 5:45PM | K-9 Demonstration

6:15PM - 7:45PM | Excellence in 9-1-1 Reception**

8:00PM - 9:00PM | Culture & Community Mixer*

9:00PM - 10:30PM | LGBTQ+ Meet Up*

Tuesday, June 24

7:30AM - 5:00PM | Registration

8:00AM - 9:15AM | Keynote Session Featuring

Suneel Gupta

9:15AM - 4:00PM | Expo Hall Open

10:00AM - 12:00PM | Frontline Forum

10:30AM - 12:30PM | Guest Activity*

11:00AM - 1:00PM | Innovation Theatre Sessions

12:15PM - 2:30PM | Breakout Sessions

2:30PM - 3:00PM | Innovation Theatre Sessions

3:00PM - 4:00PM | Expo Hall Snacky Hour

4:00PM - 5:00PM | Breakout Sessions

5:00PM - 6:00PM | Women in 9-1-1 Alliance Reception

Wednesday, June 25

7:00AM - 7:45AM | Sunrise Session: Yoga for 9-1-1

Professionals

8:15AM - 2:00PM | Registration

8:45AM - 12:15PM | Breakout Sessions

10:00AM - 12:00PM | Culture, Community, & Belonging: A Roundtable Discussion

10:00AM - 12:00PM | PSAP Tours

12:30PM - 2:00PM | Board Installation Lunch

2:15PM - 3:15PM | NENA Board of Directors Open Meeting

2:15PM - 4:15PM | PSAP Empowerment Exchange

2:15PM - 4:30PM | Breakout Sessions

6:00PM - 8:00PM | NENA 2025 Closing Celebration

Thursday, June 26

8:00AM - 12:00PM | Free Workshop - The

Telecommunicator of the Future: How Technology Will Change the Role*

8:00AM - 12:00PM | ENP Exam-Prep Boot Camp*

11:30AM - 3:00PM | Stay & Play: Whale Watching Cruise**

**Indicates additional registration, invitation, or advance notice of participation required. All events take place or commence at the Long Beach Convention Center unless noted with a +.*