

7/7/2021



Hilton Hawaiian Village Waikiki Beach Resort
2005 Kalia Road
Honolulu, Hawaii 96815
808-949-4321

Aloha. E Komo Mai (Welcome to our Home),

We are so glad that you are here. We hope you enjoy your stay on the island of Oahu



Please note that we require all guests and team members to wear a face mask in all lobby areas, elevators and indoor public areas, and to maintain a social distance of at least six feet.

COVID19 DIAGNOSIS If you are diagnosed with Covid19 during your stay with us, please stay in your guestroom and call ext. 21.

HOUSEKEEPING SERVICES Customize Your Clean. For your comfort, we want your stay to be as undisturbed as possible, so we will only provide housekeeping upon request. To schedule housekeeping service **please call ext 44 or text us at 808-425-9010, the day prior.**

RESTAURANTS AND BARS

Scan our **GUEST DIRECTORY QR CODE** to see all 14 of the Restaurants and Bars located at Hilton Hawaiian Village.

Please note that these restaurants and off-site food delivery companies are not allowed to make deliveries to our guestroom floors. We have in-room delivery at "Wiki To You." See below.

BALI Oceanfront

Breakfast 7am-10am, Dinner 5:30pm-9pm, Wed – Sun.

For our online reservation link download our Guest Directory or call 808-941-2254 or ext 43

Tropics Bar & Grill - Beachfront

Breakfast 7am-11am (Last seating 10:30am), Lunch 11am-2pm (Last seating 1:30pm), Dinner 5pm-10pm (Last seating 9:30pm)

Hau Tree Cantina

Dine-in or Take-Out made to order – Breakfast 7:00am- 10:30am, Lunch 11am-8:00pm, Bar open until 8:00pm

STARBUCKS

Ali'i Plaza 5:30am – 5:30pm, Located near the Ali'i Tower
Kalia Tower 6am – 11am, (Opening Soon)

IN-ROOM DELIVERY - Wiki To You

Dial extension 75253 from your room. See Menu in our Guest Directory
Breakfast (Delivery) 7:30am-10:30am, Dinner (Delivery) 5:45pm-8:45pm

Wiki Wiki Market

Take-Out / Grab-n-Go- 7:00am- 7:00pm

Breakfast, Lunch, Snacks and Beverages, Located in the Ali'i Tower

TAPA BAR

5pm-10pm, Located at the base of the Tapa Tower, Tropical beverages, beer, wines, and spirits. Entertainment: 6:30 – 9:30 nightly except Thursday 6:00-9:30pm. Check the entertainment schedule at the Tapa Bar to see specific entertainers.

GUEST DIRECTORY



Scan here for our complete Hilton Hawaiian Village Guest Directory

WAIKIKI STARLIGHT LUAU



Reserve your seats for our amazing Luau on the Great Lawn



Text Us

808-425-9010

If we can help with anything, anytime, just text us and provide your name and room number.

WHO TO CALL

(Dial extensions from your guest room or lobby house phone)

- **Text us at 808-425-9010**
- Emergency: 21
- Bell Desk: 41
- Business Center: 74160
- Concierge: 30 or 808-846-6199
- Front Desk: 46
- Guest Services: 54
- Housekeeping: 54
- In-Room Delivery: 75253
- Lost & Found: 77892
- Manager on Duty: 23

AIRPORT TAXI OR SHUTTLE

Call Charley's Taxi: 808-233-3333

Call SpeediShuttle 808-839-6248

ATM MACHINE Located in the Main Lobby, Diamond Head Tower and Tapa Tower Concourse (near ABC Store in the Tapa Tower).

BUSINESS CENTER & POST OFFICE Located in the Diamond Head Tower. Dial 74160, Monday: 6:30am-5:00pm, Tuesday-Saturday: 8:00am-5:00pm, Sunday: Closed, **Closed for Lunch:** Monday-Saturday, 12 noon-1:00pm

CAR RENTAL

The National Car Rental desk offers cars conveniently located right here at Hilton Hawaiian Village. The desk is located in the Rainbow Bazaar. For reservations call [\(808\) 949-4321](tel:8089494321) Ext. 64, [\(800\) 468-3334](tel:8004683334),

DOCTORS ON CALL provides immediate care for a variety of illnesses. Located in the Rainbow Bazaar next to Fresco's. Open Mon.-Fri., 8:00am – 4:30pm. Call 808-973-5250 or After Hours 808-971-6000

The ADA access to the DOC office is from and thru the 2nd floor of parking structure (take the Mid-Pacific conference/parking elevators to 2nd floor).

FITNESS CENTER Open Daily. 6:00am-11am, 1:00pm-7:00pm. Located on the 4th floor of the Kalia Tower. Face masks are required in the fitness center. Capacity in limited – sign up with the Fitness Center attendant.



CHECK-IN TIME: 4pm

CHECK-OUT TIME: 11am

EXPRESS CHECK-OUT: For contactless Check-Out, just text us at 808-425-9010 and drop your room keys in our Express Check-Out Boxes located in the Main Lobby, Rainbow Tower Lobby, Tapa Elevator Landing, Diamond Head Tower Lobby near both elevator banks. Folio/Receipts are available via your Honors App.

HAWAIIAN CULTURAL ACTIVITIES & OUTDOOR FITNESS CLASSES

Cultural classes include hula lessons, lei making. Start your day with Yoga, Aerobics, Tai Chi. See class schedule by scanning our QR Code Directory. First come to secure a spot.

MANDARA SPA & SALON Open Daily. 10:00am – 6:00pm. Check-in on the 4th floor of Kalia Tower. Dial 74370 or call 808-945-7721 or email us at Hawaii@mandaraspa.com

PARKING

Daily Self-Parking Charge for registered hotel guests: \$49/night *, motorcycle/moped: \$10/day* parking.) Oversized Vehicles: Vehicles over 6' 6" do not fit in our parking garage and will incur a cost of \$70/night* Lost Ticket: \$100.00* *Prices exclude tax.

POOLS & POOL RULES

Super Pool 8:30am – 6pm.

Tapa Pool 9am – 9pm (Pool towels available until 6pm)

Paradise Pool 9am – 6pm, Slide open 11am-5pm

Kalia Pool (Adult Pool –Age 18+) 9am-5pm

Ali'i Tower Pool Available only for guests of Ali'i Tower, Open Daily from 9am – 6pm

POOL & BEACH TOWELS

You will receive Pool Towel Cards at check-in. Present your towel cards to the **Super Pool Towel Stand** Open Daily from 9am – 6pm. **Tapa Pool Towel Stand** 10am-6pm. Please return soiled pool towels by 5:30pm or return them the next day. We will take the pool towel charge of \$20 per towel off your guest room folio.

TOURS & ACTIVITIES

Tours & Activities Desk at the Main Lobby (8am-6pm) or Concierge Desks in the Main Lobby (7:30am-8pm), Rainbow Tower Lobby (8am-3pm) and Tapa Tower 7:30am-5pm For more information, call us at 808-846-6368