



Jennifer Smith

Jennifer Smith is Executive Vice President and Chief Technology and Operations Officer of Zions Bancorporation, a multi-state \$93 billion bank holding company. As a member of the company's executive committee, she drives transformative technology and operations initiatives, at enterprise scale, for long term customer and community value. She leads with courage and compassion to create environments of empowerment, performance, and belonging.

In 2006, Jennifer joined Zions as the Chief Audit Executive after holding various positions at Wells Fargo & Company from 1995-2006, including Senior Vice President Operations Risk Management and Senior Vice President and Director of Technology and Operations Audit. She holds an honors B.A. degree and M.S. degree in economics from the University of Utah.

Jennifer's work has been recognized multiple times by various industry organizations. Most recently, she was honored as one of American Banker's Most Powerful Women in Banking in 2021 and Women to Watch in 2020, 2019, 2018 and 2017; won the Women Tech Council's Technology Leadership award in 2018; and was one of Utah Business's CxOs of the Year in 2019. In 2013, she was globally selected as an International Women's Forum Leadership Fellow; the following year, she was selected to the first cohort of Harvard Business School's Young American Leaders.

Jennifer is committed to serving her community. She is the incoming chair of University of Utah's College of Social and Behavioral Science Advancement Board, member of Utah State University's Data Analytics and Information Systems advisory board; and has previously held positions on the YWCA of Utah's board of directors, United Way of Greater Salt Lake's board of directors, and People Helping People's Board of Directors. She is a previous Big Brothers/Big Sisters of Utah mentor.